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The Development of Strategies and Procedures for Assessing the Generalizable Skills of Students in Secondary Vocational Programs: Generalizable Communications Skills

FINAL PROJECT REPORT

Illinois State Board of Education Adult Vocational and Technical Education

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The Development of Strategies and Procedures for Assessing the Generalizable Skills of Students in Secondary Vocational Programs: Generalizable Communications Skills

James P. Greenan Principal Investigator

Department of Vocational and Technical Education College of Education University of Illinois at Urbana-Champaign

Illinois State Board of Education

Walter W. Naumer, Jr. Chairman

Ted Sanders State Superintendent of Education

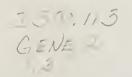
Department of Adult, Vocational and Technical Education

Research and Development Section

June, 1985







Acknowledgements

A special acknowledgement is extended to all the area vocational center directors, students, and teachers who participated in this project. The project's success depended greatly upon their cooperation, assistance, and support. Their response was enthusiastic and conscientious.

Drs. L. Allen Phelps and Hercules C. Kazanas, Co-Project Directors, Department of Vocational and Technical Education, University of Illinois; and Dr. Peter Seidman, Contract Administrator, Illinois State Board of Education, Department of Adult, Vocational, and Technical Education provided support and assistance throughout the study. Jo Ann Powell, research assistant, provided excellent assistance in developing the User Manual, and Patricia Marton provided excellent assistance in developing the resource directory. Their input and suggestions were appreciated.

Special attention is also extended to the project advisory committee members for their valuable suggestions and recommendations for the duration of the project. Each member was extremely helpful in the project phases that included reviewing materials, instruments, products, and reports. The project advisory committee included:

Dr. Alan L. Madsen
Dept. of Secondary and Continuing
Education
College of Education
University of Illinois

Dr. P. David Pearson Center for the Study of Reading College of Education University of Illinois

Dr. Larry Mikulecky School of Education Indiana University Dr. Jerry L. Walker
Dept. of Secondary and Continuing
Education
College of Education
University of Illinois

Dr. Linda A. Meyer Center for the Study of Reading College of Education University of Illinois

Dr. Rosemary Kolde Great Oaks J.V.S.D. Cincinnati, OH



Dr. L. Jay Thornton
Dept. of Vocational-Technical
Education
Rutgers University

Dr. James Dunn, Director Institute for Occupational Education College of Education Cornell University

Dr. Frank C. Pratzner
The National Center for Research
in Vocational Education
Ohio State University

Kay Smoot, Resource Teacher VOTEC Danville, IL

Dr. Charlene N. Tibbetts Curriculum Laboratory University High School Urbana, IL

Dr. John C. Ory Department of Educational Psychology College of Education University of Illinois

Dr. Brandon B. Smith, Director Minnesota Research and Development Center for Vocational Education University of Minnesota

Mr. William Rosser, Counselor Decatur Area Vocational Center Decatur, IL

Additional thanks and appreciation are due to Deidre M. Banks and Selena Douglass for typing, proofing, and/or other secretarial tasks related to the production of this and other products of the project. Their conscientiousness, patience, efficiency, and enthusiasm helped make this study successful.



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Α.	Department of Adul	t, Vocational, and Technical Education Funding
	Agreement Nur	mber: R31-35D-0222-470
В.	Official Project Tit	le: The Development of Strategies and Procedures for
	Assessing the	Generalizable Skills of Students in Secondary Vocational
	Programs: Ge	neralizable Communications Skills
С.	Project Director:	James P. Greenan, Associate Project Director and Principal Investigator L. Allen Phelps, Co-Project Director Hercules C. Kazanas, Co-Project Director
D.	Funded Agency:	Department of Vocational and Technical Education Office of Career Development for Special Populations College of Education University of Illinois
Ε.	Location of Funded	Agency: Champaign, Illinois 61820
F.	Time Period Covere	d: July 1, 1984 - June 30, 1985



6 Final Report Abstract Format

The Development of Strategies and Procedures for Assessing the Generalizable Skills of Students in Secondary Vocational Pro-

Official Project Title: grams: Generalizable Communications Skills

Department of Adult, Vocational and Technical Education Funding Agreement Number: R31-35D-0222-470

Project Director: James P. Greenan, Associate Project Director and Principal Investigator; L. Allen Phelps, Co-Project Director; Hercules C. Kazanas, Co-Project Director

Funded Agency: Department of Vocational and Technical Education, Office of Career Development for Special Populations, College of Education, University of Illinois

Location of Funded Agency: 345 Education Building, 1310 South Sixth Street

Champaign, IL 61820

Time Period Covered: July 1, 1984 - June 30, 1985

Major Accomplishments of the Project:

1. Identified and selected the project advisory committee.

2. Identified and selected the population sample.

3. Coordinated the "Generalizable Skills" project activities with the "Change Skills" project activities.

4. Developed the set of Student Self-Ratings, Teacher Ratings, and Performance Generalizable Test Skills Assessment Instruments

- 5. Field tested the generalizable communications skills assessment instruments.
- 6. Determined the reliability and validity of the assessment instruments.
- 7. Developed strategies and procedures for using the generalizable skills assessment instruments.
- 8. Produced the Generalizable Communication Skills User Manual, Generalizable Communications Skills Resource Directory, and Final Report.

Potential Impact on Vocational Education:

This project provided teachers and other school personnel with a set of practical instruments for assessing students' generalizable communications skills in the secondary vocational programs in the State of Illinois. The instruments may be used for identifying the functional learning abilities and problems of students having difficulty in successfully completing their programs. Further, upon identifying students' communications skill levels, a basis may be provided on which to prescribe and deliver the instructional, remedial, and support services necessary for students to succeed in their chosen vocational programs. In addition, the concept of generalizable communications skills could then be applied to planning, assessment, curriculum, instruction, and evaluation in students' individual education programs. This project also contributed and impacted upon the program improvement programmatic emphasis concerning the "new basics" in vocational Products Delivered: (Indicate titles, types, quantity, recipients and date of delivery) education

- Two (2) copies of Quarterly Progress Reports (October 1, 1984; January 1, 1985; and April 1, 1985).
- 2. Fifty (50) copies of the <u>Generalizable Communications Skills User Manual</u> delivered to DAVTE by June 30, 1985.
- 3. Fifty (50) copies of the <u>Generalizable Communications Skills Resource</u> Directory delivered to DAVTE by June 30, 1985.
- 4. Twenty (20) copies of the final report delivered to DAVTE by June 30, 1985.



H. Expenditure of Funds:

There were no discrepancies between the Illinois State Board of Education/Department of Adult, Vocational and Technical Education Funding Agreement amount and actual expenditures claimed.

I. Paid Participants in Activity:

Dr. James P. Greenan Associate Project Director and Principal Investigator Department of Vocational and Technical Education Office of Career Development for Special Populations University of Illinois

James P. Greenan is currently an assistant professor in the Department of Vocational and Technical Education at the University of Illinois. For the past six years he has been the Research and Development Coordinator of the Office of Career Development for Special Populations. During 1984-85 Dr. Greenan served as the associate project director and principal investigator of the 'Generalizable Skills' project. responsible for all planning, administrative, operational, and evaluation activities of the project. Dr. Greenan has extensive teaching, research, and service experiences at the local, state, regional, and federal levels. He has conducted several research studies, published numerous articles and reports, and given several presentations at professional conferences. His occupational work experiences, education and training, and research activities have focused on vocational/industrial education, career education, research, and special needs. Presently, Dr. Greenan is actively involved in several professional associations, such as the American Vocational Association and the Council for Exceptional Children. He is currently president of the Illinois Association of Vocational Education Special Needs Personnel.



Jo Ann Powell Research Assistant Department of Vocational and Technical Education Office of Career Development for Special Populations University of Illinois

Jo Powell was appointed 50% time in the 'Generalizable Skills' project from July 1, 1984 - January 20, 1985 and 67% time January 21 - June 30, 1985. Ms. Powell is a full-time doctoral student in the College of Education. Her responsibilities included assisting on several project activities, and specifically, assisting in planning, organizing, and producing the Generalizable Communications Skills Assessment User Manual.

Patricia Marton Research Assistant Department of Vocational and Technical Education Office of Career Development for Special Populations University of Illinois

Patricia Marton was appointed 25% time in the 'Generalizable Skills' project from January 21 - June 30, 1985. Ms. Marton is a full-time doctoral student in the College of Education. Her responsibilities included assisting on several project activities, and specifically, planning, organizing, and producing the Generalizable Communications Skills Resource Directory.



Illinois State Board of Education

Department of Adult, Vocational and Technical Education Research and Development Section

Product Abstract

1	Title of material Generalizable Communications Skills User Manual
	Date material was completed June 30, 1985
	Please check one. New material
4.	Originating agency Department of Vocational & Technical Education, College of Education
	Address University of Illinois, 1310 S. Sixth Street, Champaign, IL Zip Code 61820
5.	Name(s) of developer(s) Dr. James P. Greenan
	Address Same as above Zip Code Same
6	Developed pursuant to Contract Number
7.	Subject Matter (Check only one according to Department of Education Code)
	Code
	01 Agricultural Education10 Industrial Arts Education16 Technical Education17 Trade and Industrial Education22 Cooperative Education22 Cooperative Education29 Home Economics EducationX Other (Specify) Comprehensive Voc Ed
 8	Education Level
	Pre-K Thru 6 7-8 9-10 11-12 Post-Secondary Adult Teacher (Pre-service) Other (Specify)
9	Intended for Use By:
	X StudentX Classroom TeacherX Local Administrator Teacher Educator X Guidance Staff State Personnel Other (Specify)
10.	Student Type:
	X Regular X Disadvantaged X Handicapped Other (Specify)
11,	Medium and Format of Materials:
	X HARDCOPYVIDEOTAPEFILMMICROFICHE
	No. of pages



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12	Availability			
	One copy X In ERIC sys Contact	Name James P. Greenan, O	Ed, College of Educ	
13	Copyright Restrict	ions		
	Contact	Name (In the Public Do	main	Phone ()
		Address		Zıp Code
14	X aw	areness X understar ciding X implemen		
15	Are Consultive/Ir	nservice (or staff development) availa	ble? Yes_X No	
	Contact	Illinois State Board of Education Department of Adult, Vocation Research and Development Se 100 North First Street Springfield, IL 62777 (217) 782-4620	nal and Technical Education	
16		on (State the general objective and s the description so that it can be us eccessary) (over)		
17	Person Completin	Office of Career Developments of Vocational & 345 Education Building 1310 S. Sixth Street Champaign, IL	opment for Special Po Technical Education,	College of Education
	**			Z _{IP} 61820

16. General Description

This product will provide teachers and other school personnel with a set of practical instruments for assessing students' generalizable communications skills in the secondary vocational programs in the State of Illinois. The instruments may be used for identifying the functional learning abilities and problems of students having difficulty in successfully completing their programs. Further, upon identifying students' communications skills levels, a basis will be provided on which to prescribe and deliver the instructional, remedial, and support services necessary for students to succeed in their chosen vocational programs. In addition, the concept of generalizable communications skills could then be applied to planning, assessment, curriculum, instruction, and evaluation in students' individualized education programs.

Illinois State Board of Education

Department of Adult, Vocational and Technical Education Research and Development Section

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1	Title of material Generalizable Communications Skills Resource Directory
	Date material was completed June 30, 1985
3.	Please check one. New material
	Address University of Illinois, 1310 S. Sixth St., Champaign, IL Zip Code 61820
5.	Name(s) of developer(s) Dr. James P. Greenan
	Address Same as above Zip Code Same
6.	Developed pursuant to Contract Number R31-35D-0222-470
7.	Subject Matter (Check only one according to Department of Education Code): Code
	01 Agricultural Education10 Industrial Arts Education16 Technical Education17 Trade and Industrial Education17 Trade and Industrial Education22 Cooperative Education22 Cooperative Education
8.	Education Level:
	Pre-K Thru 6 7-8 9-10 X 11-12 Post-Secondary Adult Teacher (Pre-service) Other (Specify)
9.	. Intended for Use By:
	X StudentX Classroom TeacherX Local Administrator Teacher EducatorX Guidance StaffX State Personnel Other (Specify)
10	. Student Type:
	X RegularX DisadvantagedX Handicapped Other (Specify)
11	. Medium and Format of Materials:
	X HARDCOPY VIDEOTAPE FILM MICROFICHE
	No. of pages



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15	Are Consultive/I	t Illinois State Board of Education Department of Adult, Vocation Research and Development State 100 North First Street Springfield, IL 62777 (217) 782-4620	on nal and Technical Education	
16		the description so that it can be us necessary) (over)		
17	Person Completi	ng this Abstract Dr. James	P. Greenan	
	3	ffice of Career Developm epartment of Vocational 45 Education Building niversity of Illinois 310 S. Sixth Street	ent for Special Popu & Technical Education	lations n, College of Education
		hampaign, IL		Z _{IP} 61820

16. General Description

This product will provide vocational teachers and other school personnel with a resource directory of materials useful in teaching communications skills in vocational programs. The directory provides information that includes: (a) titles, (b) authors, (c) source, (d) description, and (e) cost. The directory may be used in combination with the Generalizable Communications Skills User Manual. After assessing students' communications skills, teachers may use the directory to locate and select appropriate instructional materials to teach communications skills.

K. Conference/Workshop Summary(ies)

The provisions of this contract did not specifically call for the project to develop and conduct conferences or workshops. Listed below are the conferences, workshops, and meetings attended by the project staff members. While attending these conferences, the 'Generalizable Skills' project was discussed with other participants. The project abstract, general information, manuscripts, publications, and draft materials were exchanged. Staff attendance at these conferences provided excellent opportunities to obtain input, suggestions, and recommendations from researchers and practitioners regarding present and future project activities. Regular staff meetings and individual meetings with staff, project advisory committee members, ISBE personnel, and other resources have all been detailed in previous quarterly progress reports. The conferences, workshops, and meetings attended by the staff include:

May 17, 1984	Dr. Peter Seidman, Contract Administrator ISBE/DAVTE Springfield, Illinois
July 26, 1984	DAVTE Project Directors' Conference Sangamon State University Springfield, Illinois
July 1, 1984 - June 30, 1985	Met individually with project advisory committee members several times (and several project meetings throughout the year on- and off- campus)
August 6-9, 1984	IVA Conference Springfield, Illinois
August 7, 1984	ILAVESNP Annual Business Meeting, Springfield, Illinois
September 1, 1984	'Generalizable Skills' and 'Change Skills' project staff and DAVTE personnel meeting Springfield, Illinois
September 20, 1984	Region 5 Career Guidance Center Inservice Conference Springfield, Illinois



September 27-28, 1984	Meeting of the Big 10 University Consortium on the Career Development for Special Populations, University of Wisconsin Madison, Wisconsin.
November 6, 1984	PAC Meeting Champaign, Illinois
November 28-29, 1984	National Network Conference New Orleans, Louisiana
November 30 - December 4, 1984	American Vocational Association Conference New Orleans, Louisiana
January 29-30, 1985	NCRVE Advisory Committee meeting, Ohio State University Columbus, Ohio
February 1, 1985	'Generalizable Skills' and 'Change Skills' and DAVTE personnel meeting Springfield, Illinois
February 7-8, 1985	Educational Priorities Conference Chicago, Illinois
February 8, 1985	ILAVESNP mid-year board meeting Chicago, Illinois
February 21-22, 1985	Michigan Council of Vocational Administrators Conference Midland, Michigan
March 18, 1985	Kalamazoo Intermediate School District Conference Kalamazoo, Michigan
April 1, 1985	'Generalizable Skills' and 'Change Skills' and DAVTE personnel meeting Springfield, Illinois
April 15-16, 1985	National Network Conference Anaheim, California
April 15-18, 1985	Council for Exceptional Children Conference, CEC/DCD Executive Board meeting, CEC annual business meeting, CEC Research Committee meeting Anaheim, California
April 22-23, 1985	Secondary Programming for Handicapped Students Conference Honolulu, Hawaii



L. Resource Listing:

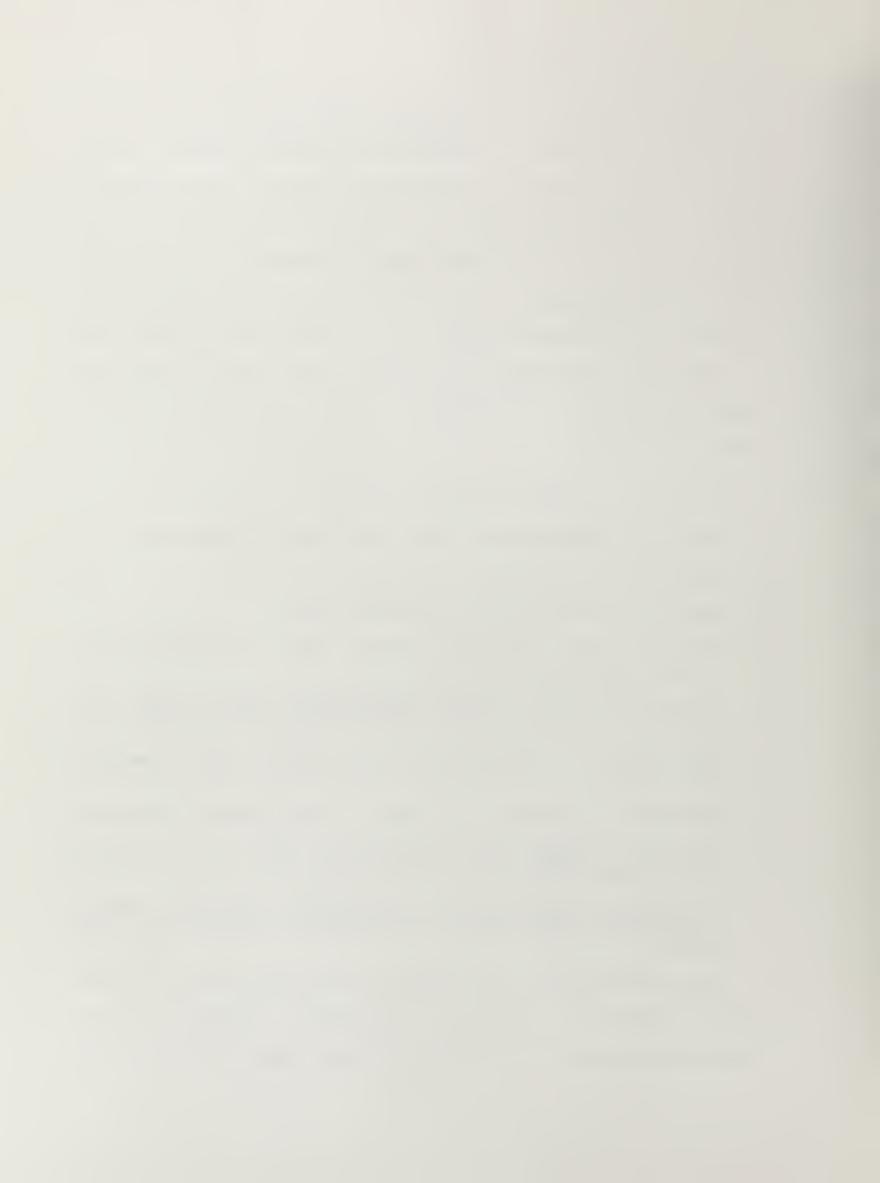
The resources obtained through this project have been added to the library of the Department of Vocational and Technical Education. Several of the resources (publications and instructional materials) were obtained at no cost. A special section of the library related to generalizable skills has been maintained as a result of this project. This section of the library is used by undergraduate and graduate students in the Department of Vocational and Technical Education, and by several faculty members from the Department and College of Education. The specific instructional materials used in the undergraduate programs are placed in a special section of the library.

M. Accomplishments, Including Significant Findings:

The major accomplishments of the project include the following:

- 1. Identified and selected the project advisory committee.
- 2. Identified and selected the population and sample.
- 3. Coordinated the 'Generalizable Skills' project activities with the 'Change Skills' project activities.
- 4. Developed the set of Student Self-Ratings, Teacher Ratings, and Performance Test Communications Skills assessment instruments.
- 5. Field tested the Generalizable Communications Skills assessment instruments.
- 6. Determined the reliability and validity of the assessment instruments.
- 7. Developed strategies and procedures for using the Generalizable Communications Skills assessment instruments.
- 8. Produced the Generalizable Communications Skills User Manual, Generalizable Communications Skills Resource Directory, and Final Report.

The staff has been invited to describe the project activities in several classes, professional conferences, and meetings. Technical assistance requests were received (and fulfilled) from local, state, and national levels



regarding research and practice in the area of generalizable skills.

Descriptions of conference presentations, journal articles and research reports, and technical assistance/service activities have been included in each of the previous quarterly progress reports.

N. Major Activities and Events:

This section lists the major activities of the 'Generalizable Skills' project during 1984-85 that include:

- Task 1: Identify and select the Project Advisory Committee
 - 1.1.: Identify additional potential PAC members.
 - 1.2.: Select and telephone call each prospective PAC member informing him/her of the project, activities, and requesting their participation.
 - 1.3 Send a follow-up letter to each PAC member (see Appendix A) expressing appreciation for serving on the committee, a list of PAC member activities, and a project proposal.
- Task 2: Identify and select the population and sample.
 - 2.1. Select from the 32 secondary area vocational centers (AVC) a purposive (or representative) sample of 3 AVCs in the State of Illinois: (a) Danville VOTEC, (b) Decatur Area Vocational Center, (c) Sauk Area Career Center. The final selection was based on the number of students, number of teachers, and number and variety of programs.
 - 2.2. Telephone call each prospective AVC director participant informing him of the project, activities, requesting his AVCs participation, and establishing tenative dates for field testing.
 - 2.3. Send a follow-up letter (see Appendix B) to each AVC director expressing appreciation for his willingness to participate in the project, and providing a tentative schedule of activities.



- 2.4. Attend DAVTE Project Directors' Meeting.
- 2.5. Attend Illinois Vocational Association Conference.
- 2.6. Present at Region 5 Career Guidance Center Conference.
- 2.7. Attend and present at the Big Ten Research Consortium Meeting.
- 2.8. Conduct PAC meeting
- 2.9. Attend AVA and conduct several presentations.
- 2.10. Attend NCRVE Meeting
- 2.11. Mid-Year ILAVESNP board meeting
- 2.12. Priorities conference
- 2.13. MCVA meeting
- 2.14. Michigan meeting
- 2.15. Attend CEC and deliver several presentations.
- 2.16. Attend and present at Pacific Rim Conference.
- Task 3: Coordinate "Generalizable Skills" project activities with "Change Skills" project staff activities
 - 3.1. Attend first meeting with the "Change Skills" project staff and DAVTE personnel.
 - 3.2. Write quarterly progress report #1.
 - 3.3. Attend second meeting with the 'Change Skills' project staff and DAVTE personnel.
 - 3.4. Write quarterly progress report #2.
 - 3.5. Attend the third meeting with the 'Change Skills' project staff and DAVTE personnel.
 - 3.6. Write quarterly progress report #3.
- Task 4: Develop a set of student self-ratings, teacher ratings, and performance test assessment instruments designed to measure the generalizable communications skills of students in secondary vocational programs.



- 4.1. Identify and select the list of generalizable communications skills developed by Greenan (1983) as a basis for developing the assessment instruments (see Appendix C).
- 4.2. Conduct a review of literature regarding instrument design and theory of student self-ratings, teacher ratings, and performance tests in the area of communications. The review concerned existing theory on variables related specifically to the instrument development phase of the study.
- 4.3. Develop a draft set of student self-ratings, teacher ratings, and performance test communications skills assessment instruments.
- 4.4. Send the draft instruments to the PAC members for review and critique.
- 4.5. Revise the assessment instruments (2nd draft) according to the PAC members' comments, additions, and/or deletions in terms of content, meaning, clarity, and readability.
- 4.6. Send the revised instruments to the PAC members for review and critique.
- 4.7. Revise the assessment instruments (3rd draft) according to the PAC members' comments, additions, and/or deletions in terms of content, meaning, clarity, and readability.
- 4.75. Send the revised instruments to the PAC members for review and critique.
- 4.76. Revise the assessment instruments (4th draft) according to the PAC members' comments, additions, and/or deletions in terms of content, meaning, clarity, and readability.
- 4.8. Send the revised assessment instruments to the PAC members for review and critique, and pilot test the assessment instruments on a



- random sample of students and teachers in selected secondary area vocational centers.
- 4.9. Produce the final versions of the Student Self-Ratings, Teacher Ratings, and Performance Test of generalizable communications skills (see Appendix D).
- 4.10. Print the appropriate number of assessment instruments.

Task 5: Field test the assessment instruments

- 5.1. Contact each participating AVC and confirm the field test schedules.
- 5.2. Make all necessary arrangements (e.g., travel, hotel).
- 5.3. Field test instruments in AVC #1.
- 5.4. Field test instruments in AVC #2.
- 5.5. Field test instruments in AVC #3.
- 5.6. Send a follow-up letter to each AVC expressing appreciation for participating in the field test (see Appendix E).
- Task 6: Determine the reliability and utility validity of the communications skills assessment instruments
 - 6.1. Develop and write SPSS computer programs (internal consistency, reliability, test-retest reliability, and correlations) for analyzing the data provided by the student self-ratings, teacher ratings, and performance test, according to the control variables (e.g., gender, type of vocational program, and level of aptitude), as identified in the literature and PAC review (see Appendix F).
 - 6.2. Process instruments by entering and verifying data on tape.
 - 6.3. Run computer programs and revise as necessary.
 - 6.4. Compile all computer output on the assessment instruments (see Appendix G).
 - 6.5. Analyze data and construct data tables (see Appendix H).



- Task 7: Formulate strategies and procedures for using the generalizable communications skills assessment instruments.
 - 7.1. Conduct a survey and follow-up (see Appendix I) to determine the AVCs present capabilities and procedures for identifying, assessing, and/or teaching communications skills.
 - 7.2. Conduct a review of literature regarding strategies and procedures for identifying, assessing, and/or teaching communications skills.
 - 7.3. Collect data through interviews and observations during the field testing to determine alternative procedures for identifying, assessing, and/or teaching communications skills.
 - 7.4. Synthesize all data and information and develop strategies and procedures for identifying, assessing, and/or teaching communications skills.

Task 8: Produce the product and final report

- 8.1. Develop the draft product (Communications Skills User Manual) and final report.
- 8.2. Send the draft User Manual and final report to the PAC members and DAVTE personnel for their review and critique.
- 8.3. Produce and disseminate the User Manual and final report according to the PAC members' and DAVTE personnel comments, additions, and/or deletions.

O. Problems:

There were no major problems relative to the progress made on the 'Generalizable Skills' project this year.



P. Publicity:

The 'Generalizable Skills' project received direct publicity primarily through class presentations, presentations at professional conferences and meetings, publications, and technical assistance to LEAs, SEAs, and national level agencies and persons. Dr. Greenan's involvement in professional associations in leadership capacities has further publicized the project activities. His past and current publication record also reflects the present program of research in generalizable skills. In summary, Dr. Greenan's several instructional, research, and service activities have all contributed to receiving publicity for the generalizable skills project and its products.

Q. Resource Persons:

The principal resource persons for the 'Generalizable Skills' project were the Project Advisory Committee (PAC) members. The PAC members included:

Dr. Alan L. Madsen
Dept. of Secondary and Continuing
Education
College of Education
University of Illinois

Dr. P. David Pearson Center for the Study of Reading College of Education University of Illinois

Dr. Larry Mikulecky School of Education Indiana University

Dr. L. Jay Thornton
Dept. of Vocational-Technical
Education
Rutgers University

Dr. James Dunn, Director Institute for Occupational Education College of Education Cornell University Dr. Jerry L. Walker
Dept. of Secondary and Continuing
Education
College of Education
University of Illinois

Dr. Linda A. Meyer Center for the Study of Reading College of Education University of Illinois

Dr. Rosemary Kolde Great Oaks J.V.S.D. Cincinnati, OH

Dr. Charlene N. Tibbetts Curriculum Laboratory University High School Urbana, IL

Dr. John C. Ory Department of Educational Psychology College of Education University of Illinois



Dr. Frank C. Pratzner
The National Center for Research
in Vocational Education
Ohio State University

Kay Smoot, Resource Teacher VOTEC Danville, IL

Dr. Brandon B. Smith, Director Minnesota Research and Development Center for Vocational Education University of Minnesota

Mr. William Rosser, Counselor Decatur Area Vocational Center Decatur, IL

Several faculty, staff, and graduate students from various departments (e.g., Educational Psychology) and units (e.g., Office of Career Development for Special Populations) in the College of Education at the University of Illinois also provided helpful suggestions and recommendations regarding project activities. The area vocational center directors and several teachers and students also provided input especially in the review of procedures, instruments, materials, and products. Numerous teacher educators, researchers, state education agency personnel, and local education agency personnel from other states provided feedback and suggestions regarding project activities at professional conferences and meetings.

The contributions of these individuals varied according to their individual expertise and needs of specific project activities. For example, some persons provided suggestions and recommendations with respect to instrumentation and research design, while other persons reviewed and critiqued materials and products. The collective input from all individuals was extremely valuable to the success of the project.

R. Summations of Evaluation Data Collected:

The principal evaluation data collected through this project were formative evaluation data for each of the major tasks. Formative evaluation included: (a) immediate participant (i.e., area vocational center directors, consultants, teachers, and PAC members' evaluation and feedback), (b) PAC review, and (c) adherence to timelines. The results of these formative evaluations were communicated in the quarterly progress reports for each



task to DAVTE personnel and PAC members. Listed below are the results of the evaluation data collected:

- Task 1: Based on the outline in the procedures section and input from project staff and DAVTE personnel, the project advisory committee will be identified and selected.
- <u>Task 2</u>: Based on the outline in the procedures section and input from project staff, PAC members, and DAVTE personnel, the population and sample for the study will be identified and selected.
- Task 3: The 'Generalizable Skills' project and the 'Change Skills' project activities will be considered coordinated based on the outcomes of the quarterly meetings.
- Task 4: The student self-ratings, teacher ratings, and performance test of generalizable communications skills will be developed and considered adequate according to project staff fulfillment of subtasks, consultant review and input from the PAC members, AVC directors, teachers, students, and DAVTE personnel.
- <u>Task 5</u>: The communications skills assessment instruments will be adequately field tested according to the outline provided in the procedures section and input from PAC members, AVC directors, teachers, students, and DAVTE personnel.
- <u>Task 6</u>: Based on the procedural outline, review and critique by PAC members, DAVTE personnel, and consultants, the student self-ratings, teacher ratings, and performance test will be considered sufficient and adequate in terms of reliability and validity.
- Task 7: Strategies and Procedures for using the generalizable communications skills assessment instruments will be formulated and considered adequate according to project staff adherence to the completion of sub-tasks and review and critique by the PAC members, DAVTE personnel, and school personnel.
- Task 8: The PAC members, DAVTE personnel, consultants, and school personnel will review and critique the comprehensiveness and quality of the product (Communications Skills User Manual) and final report.

S. Statement of Impact:

The dissemination plan included the delivery of 50 copies of the Generalizable Communications Skills User Manual and Generalizable Communications Skills Resource Directory and 20 copies of the final report to the ISBE/DAVTE. In addition, copies of each report were sent to the PAC



members. The remaining copies will be disseminated upon individual requests while the supply lasts to at least the following target groups:

LEA and SEA personnel, state and local advisory councils, teacher educators, researchers, and national research and development centers.

The reports will also be submitted to the ERIC Clearinghouse.

The results and products of this project are expected to have short-range and long-range impact. However, the impact of the dissemination is difficult to determine presently because dissemination is just beginning to occur at the end of the project period. Dissemination impact will be more easily assessed after the project reports, products, and information have been widely circulated.

T. Conclusions and Recommendations:

The conclusions of this study are based on the data presented for each of the two objectives and include:

- 1. The Generalizable Communications Student Self-Ratings, Teacher Ratings, and Performance Test assessment instruments possess content and face validity relative to the communications skills required in vocational programs and occupations.
- 2. The assessment instruments are highly reliable in terms of internal consistency reliability and test-retest reliability for students in different vocational programs, and males and females.
- 3. The Student Self-Ratings and Teacher Ratings have low to moderate relationship or agreement with students' scores as measured by the performance test.
- 4. The items contained in the Performance Test assessment instrument are moderately easy or difficult and discriminate between students who are assessed.



- 5. The Generalizable Communications Skills Assessment User Manual and Resource Directory are considered to possess an adequate degree of reliability and validity and are potentially useful in secondary vocational programs.
- 6. The 'Generalizable Skills' project and 'Change Skills' project activities were coordinated as evidenced by quarterly meetings, joint conference/workshop presentations, and other activities.

Based on the research methods, findings, and conclusions of this study, several recommendations can be made for practice and future research. The recommendations include:

- 1. Future field testing of the Generalizable Communications Skills assessment instruments (Student Self-Ratings, Teacher Ratings, Performance Test) should include other populations at the secondary, post-secondary, and/or adult levels. The more general vocational programs including industrial arts, consumer homemaking, and general business could be investigated. The rationale, instruments, and procedures used in this study should be equally applicable to other populations/samples. Future studies should use populations where special populations (handicapped, disadvantaged, and limited-English proficient) as well as non-special populations are known to exist.
- 2. Students and school personnel including teachers, counselors, administrators, and paraprofessionals should begin to use the Generalizable Communications Skills Student Self-Ratings, Teacher Ratings, and Performance Test assessment instruments for assessment, planning, curriculum development, instructional methods and delivery, and evaluation.



- School personnel need to begin teaching and/or coordinate their teaching of generalizable communications skills as they relate to individual vocational programs.
- 4. School personnel need to work more closely with "academic" teachers (e.g. English, reading), remedial teachers and support service providers, and special needs teachers to effectively provide the necessary instruction and related services to students known to lack generalizable communications skills.
- 5. Pertaining to generalizable communications skills, vocational educators need to evaluate their instructional/support service delivery systems regarding the services provided, persons involved in delivering services, when services are provided, how services are provided, where services are provided, and the procedures used to evaluate the adequacy, quality, and effect of services provided to students.
- 6. Program evaluations need to formulate and convey the necessary instructional procedures personnel will use to increase students' generalizable communications skills.

U. Staff Development:

The staff development activities for the project staff consisted primarily of participation in several professional conferences, workshops, and meetings. These are listed in the "Conference/Workshop Summary(ies)" section. Interaction with the Project Advisory Committee members and other resource persons provided additional staff development.

V. Other Activities:

Several additional activities were undertaken by the project staff beyond those described in the proposal. For example, the staff delivered several presentations at national, state, regional, and local conferences.



The presentations are listed in the "Conference/Workshop Summary(ies)" section. The <u>Generalizable Communications Skills Resource Directory</u> is an additional product produced by the staff. Various dissemination and technical assistance activities were also carried out by the project staff.

W. Materials Developed:

The following major materials and products were developed by the 'Generalizable Skills' project staff during 1984-85:

- 1. Quarterly Progress Reports (October 1, 1984; January 1, 1985; April 1, 1985).
- 2. Generalizable Communications Skills User Manual, June, 1985.
- 3. Generalizable Communications Skills Resource Directory, June, 1985.



Appendices



Appendix A

Project Advisory Committee Letter



University of Illinois at Urbana-Champaign

College of Education
DEPARTMENT OF VOCATIONAL
AND TECHNICAL EDUCATION

345 Education Building 1310 S Sixth Street Champaign, IL 61820 (217) 333 0807

July 6, 1984

Dr. L. Jay Thornton
Dept. of Vocational-Technical
Education
Rutgers University
New Brunswick, NJ 08903

Dear Dr. Thornton:

I would like to thank you for your willingness to serve on the advisory committee for the project entitled: "The Development of Strategies and Procedures for Assessing the Generalizable Skills of Students in Secondary Vocational Programs: Generalizable Communications Skills." The project is being funded by the Illinois State Board of Education/Department of Adult, Vocational, and Technical Education. Your interest, expertise and involvement will provide an invaluable contribution to the project.

The major focus of the project advisory committee (PAC) activities will be to provide input and feedback on concepts generated, instruments produced, data analysis, products developed, and other activities for the duration of the project. In addition, if possible, the entire PAC will meet at least once during the next twelve months.

Enclosed you will find a copy of the project proposal and abstract for your review. The proposal contains all phases of project operation. In particular, you will want to focus on the objectives, procedures, and evaluation sections since they specify the major project activities. Upon reading the procedures section you will have an idea of the scope of activities involving the PAC during the project.

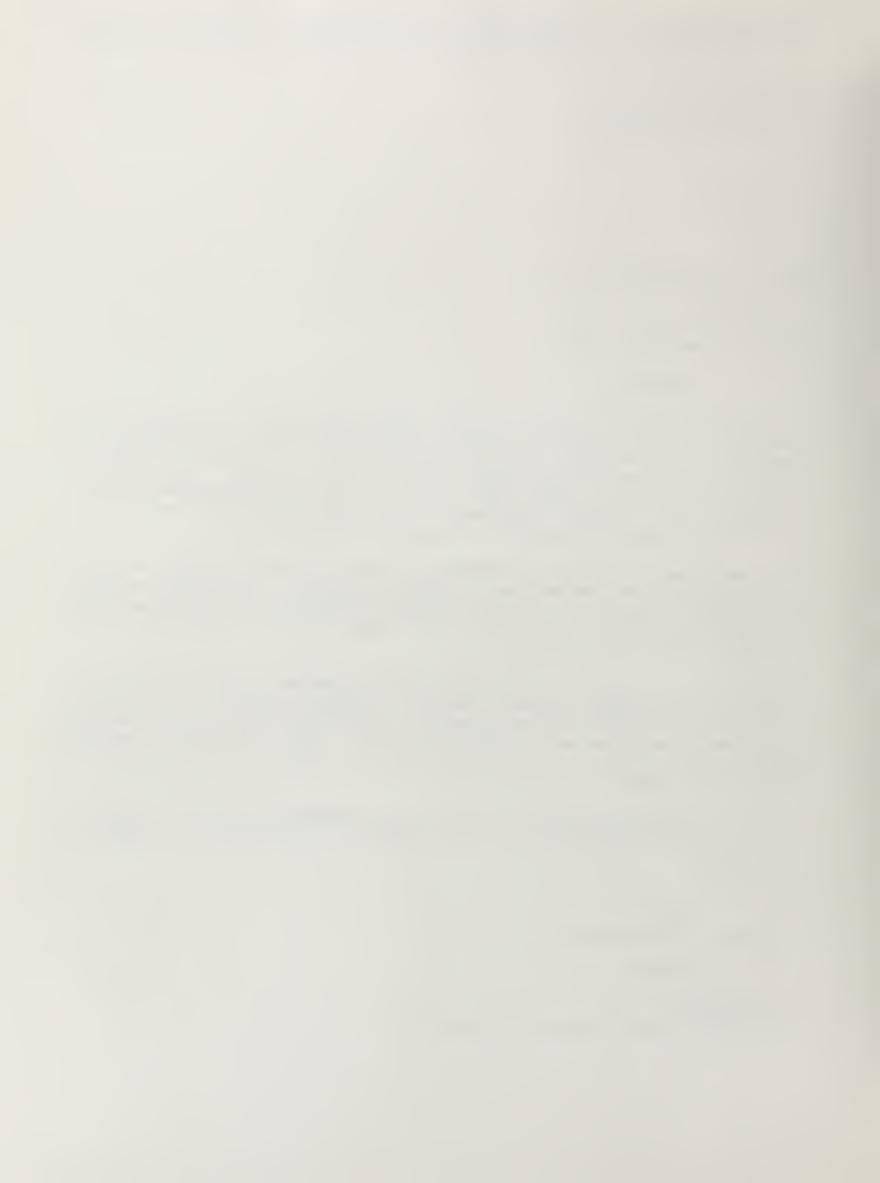
Again, I would like to thank you for your participation on the PAC and look forward to working with you. If you have any questions, don't hesitate to contact me.

Sincerely,

James P. Greenan

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Enclosure: Project proposal and abstract



Appendix B

Area Vocational Center Director Follow-up Letter



University of Illinois at Urbana-Champaign

Office of Career Development for Special Populations

345 Education Building 1310 South Sixth Street Champaign Illinois 61820 College of Education

(217) 333-2325

July 9, 1984

Mr. T. James Oettel Decatur Area Vocational Center 300 E. Eldorado Street Decatur, IL 62523

Dear Mr. Oettel:

I enjoyed talking with you on the telephone today, and thank you for the information you provided to me regarding your AVC's types of programs, numbers of teachers, and projected student enrollments for the 1984-85 school year. The information will be helpful in planning future project activities for the Illinois State Board of Education/Department of Adult, Vocational, and Technical Education (DAVTE) funded project entitled, "The Development of Strategies and procedures for Assessing the Generalizable Skills of Students in Secondary Vocational Programs: Generalizable Communications Skills." Previously, communications skills were identified which are basic to, necessary for success in, and transferable within and among secondary vocational programs. The expectation of the project is that practical instruments and procedures will be developed that are capable of assessing students' communications skills, and suggesting areas in which students need instruction and/or support services.

The "Generalizable Skills" project staff and DAVTE personnel wish to thank you for your AVC's interest and willingness to participate in the project. As I discussed during our conversation, the project staff would like to include several of your teachers and students in the field testing of a set of instruments and procedures designed to measure the generalizable communications skills of students in secondary vocational programs. I anticipate the field testing will occur over 1-2 days during this Fall or early Winter. Your leadership and your teachers' and students' participation will greatly help us in the task of developing and validating the instruments and procedures intended to eventually assist students to succeed in their vocational programs.

I will contact you in the next several weeks to discuss specific scheduling, plans, and activities regarding the field testing. Thank you in advance for your cooperation and assistance, and I look forward to working with you. If you have any questions, please don't hesitate to contact me.

Sincerely,

James P. Greenan

Principal Investigator

Grad Harrison

JPG:ab



Appendix C

Generalizable Communications Skills



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Child Development	Cooperative Work Training (CWT)	All Home Economics Occupations Programs	Air Conditioning	Heating	Appliance Repair	Automotive Services	Body and Fender Repair	Auto Mechanics	Aircraft Maintenance	Commercial Art	Construction and Building Trades	Carpentry	Industrial Maintenance	Diesel Mechanic	Drafting	Electrical Occupations	Industrial Electrician	Electronic Occupations	Radio/Television Repair	Graphic Arts	Machine Shop	Combine Metal Trades	Welding	Tool and Die Making	Cosmetology	Refrigeration	Small Engine Repair	Millwork and Cabinet Making	Industrial Cooperative Education	Cooperative Work Training (CWT)	Truck Driving	Warehousing	Home Remodeling and Renovation	Custodial Maintenance	Communications and Media Specialist	All Industrial Occupations Programs	
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			Vocational *	Training Areas and Programs
	Agricultural Occs.	s. Business, Marketing and Management Occs.	Health Occupations	Home Economics Occs. Industrial Occupations
KEY - High Generalizability $(\overline{x} = 5.01 - 7.00)$ - Medium Generalizability $(\overline{x} = 3.00 - 5.00)$ - Low Generalizability $(\overline{x} = 1.00 - 2.99)$	Agricultural Mechanics Ornamental Horticulture Agricultural Cooperative Education Conservation Cooperative Work Training (CWT) All Agricultural Occupations Programs		Practical Nursing Nurse Adde Health Care Aide Medical Assisting Health Aide Medical Records Health Occupations Cooperative Education Cooperative Work Training (CWT) Health Occupations All Health Occupations Programs	Child Care Clothing Management, Production, and Service Food Management, Production, and Service Home Economics Cooperative Education Interior Decorating Child Development Cooperative Work Training (CWT) All Home Economics Occupations Programs Aur Conditioning Heating Appliance Repair Automotive Services Body and Fender Repair Commercial Art Construction and Building Trades Auroraft Maintenance Diasel Mechanic Milwork Arts Melding Commune Metal Trades Welding Truck Diving Warehousing Home Remodeling and Renovation Cooperative Work Training (CWT) Truck Diving Warehousing Home Remodeling and Renovation Communications and Media Specialist All Industrial Occupations Programs
Communications Skills Words and Meanings 1. Use plural words appropriately in writing and speaking 2. Use appropriate contractions and shortened forms of words by using an apostrophe in writing and speaking 3. Use appropriate abbreviations of words in writing and speaking 4. Use words appropriately which mean the same as other words but are spelled differently 5. Use words appropriately which sound the same as other words but that have different meanings and spellings 6. Use words appropriately which are opposite of one another 7. Use appropriate word choices in writing and speaking 8. Add appropriate beginnings and endings to words to change their meaning 9. Punctuate one's own correspondence, directives, or reports Reading 10. Read, understand, and find information or gather data from books, manuals, directories, or other documents 11. Restate or paraphrase a reading passage to confirm one's own understanding of what was read 12. Read and understand forms 13. Read and understand short notes, memos, and letters				
14. Read and understand graphs, charts, and tables to obtain factual information 15. Understand the meanings of words in sentences 16. Use a standard dictionary to obtain the meaning, pronunciation, and spelling of words 17. Use the telephone and look up names, telephone numbers, and other information in a telephone directory to make local and long distance calls Writing 18. Review and edit other's correspondence, directives, or reports 19. Compose logical and understandable written correspondence, directives, memos, short notes, or reports 20. Write logical and understandable statements, phrases, or sentences to accurately fill out forms Speaking 21. Speak fluently with individuals or groups 22. Pronounce words correctly				
23. Speak effectively using appropriate behaviors such as eye contact, posture, and gestures Listening 24. Restate or paraphrase a conversation to confirm one's own understanding of what was said 25. Ask appropriate questions to clarify another's written or oral communications 26. Attend to nonverbal cues such as eye contact, posture, and gestures for meanings in other's conversations 27. Take accurate notes which summarize the material presented from spoken conversations				

Appendix D

Student Self-Ratings, Teacher Ratings, and Performance Test



GENERALIZABLE VOCATIONAL COMMUNICATIONS SKILLS ASSESSMENT

Student Self-Ratings

In the spaces provided, write your name, check $\frac{\sqrt{}}{\sqrt{}}$ your gender, write your teacher's name, check $\frac{\sqrt{}}{\sqrt{}}$ your area vocational center, and check $\frac{\sqrt{}}{\sqrt{}}$ your vocational training program.	
Student Name:	1 1 3
Student Gender: Female1 Male2	4
Teacher Name:	S 1 6
Area Vocational Center:	
Danville VOTEC	
Decatur Area Vocational Center	
Sauk Area Career Center	7



Vocational Program Area/Training Program:

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Agricultural Occupations	Horticulture	Business, Marketing, and Management Occupatior	SecretarialBusiness Data Processing Systems	Health Occupations	Nurse Aide	Home Economics Occupations	Food Management, Production, and Servic Child Care	Industrial Occupations	Auto Mechanics



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Indicate, by circling the number, how well you believe you can do each of the following communications Directions:

EXAMPLE:

Communications Skill

Degree of Skill

Cannot Do Cannot Do

Too Well Fairly Well Can Do

Can Do Well

4

Read and understand forms

2

3

Communications Skills

Degree of Skill

Fairly Well Can Do Cannot Do Too Well

Cannot Do

Can Do

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WORDS AND MEANINGS

and speaking (e.g., hammers; duties; data) Use plural words appropriately in writing

Use appropriate contractions and shortened forms of words by using an apostrophe in writing and speaking (e.g., cannot-can't; does not-doesn't)

2

and speaking (e.g., square feet - sq. ft.; equip-Use appropriate abbreviations of words in writing ment - equip.) т Э

Use words appropriately which mean the same as other words but are spelled differently (e.g., big-large; tall-high) 4.

2.

2 words but that have different meanings and spellings Use words correctly which sound the same as other (e.g., coarse - course; stationary - stationery)

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	Communications Skills		Degree of Skill	Skill		
		Cannot Do	Cannot Do Too Well	Can Do Fairly Well	Do Can Do Well Well	
9	Use words appropriately which are opposites of one another (e.g., assemble - disassemble; up - down)	~	2	က	4	
7.	Use appropriate word choices in writing and speaking	_	2	m	4	
∞.	Add appropriate beginnings and endings to words to change their meaning (e.g., organize - reorganize; work - workable)	-	2	ო	4	
· 6	Punctuate one's own correspondence, directives, or reports	-	N	က	4	
REAL	READING					
10.	Read, understand, and find information or gather data from books, manuals, directories, or other documents	-	2	m	4	
<u></u>	Restate or paraphrase a reading passage to confirm one's own understanding of what was read	-	2	m	4	
12.	Read and understand forms	—	2	ო	4	
13.	Read and understand short notes, memos, and letters	-	5	က	4	
14.	Read and understand graphs, charts, and tables to obtain factual information		2	m	4	
15.	Understand the meanings of words in sentences	←	2	m	4	
16.	Use a standard dictionary to obtain the meaning, pronunciation, and spelling of words	<i>(</i>	2	m	7	



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Skill	Can Do Fairly Well	m		က	m	m		m	т	m		ĸ	m
Degree of Skill	Cannot Do Too Well	2		2	2	2		2	2	2		2	2
	Cannot Do	-			(-		-		-		-	(-
Communications Skills		17. Use the telephone and look up names, telephone numbers, and other information in a telephone directory to make local and long distance calls	WRITING	18. Review and edit other's correspondence, directives, or reports	19. Compose logical and understandable written corres-pondence, directives, memos, short notes, or reports	20. Write logical and understandable statements, phrases, or sentences to accurately fill out forms	SPEAKING	21. Speak fluently with individuals or groups	22. Pronounce words correctly	23. Speak effectively using appropriate behaviors such as eye contact, posture, and gestures	LISTENING	24. Restate or paraphrase a conversation to confirm one's own understanding of what was said	25. Ask appropriate questions to clarify another's written or oral communications

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	Can Do Well	4	4
Skill	Can Do Can Do Fairly Well Well	m	m
Degree of Skill	Cannot Do Too Well	2	2
	Cannot Do	-	C
Communications Skills		Attend to nonverbal cues such as eye contact, posture, and gestures for meanings in other's conversations	Take accurate notes which summarize the material presented from spoken conversations

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# GENERALIZABLE VOCATIONAL COMMUNICATIONS SKILLS ASSESSMENT

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## Vocational Program Area/Training Program:

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Agricultural Occupations		Business, Marketing, and Managem		Health Occupations .		Home Economics Occupations .	1 1 1	Industrial Occupations	1 1 1
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Indicate, by circling the number, how well you believe the student named on the cover sheet can do each of the following communications skills. Directions:

#### **EXAMPLE:**

## Communications Skill

### Degree of Skill

Cannot Do Ca

Cannot Do Can Do Too Well Fairly Well

Can Do Well

က

4

Read and understand forms

## Communications Skills

#### Cannot Do Cannot Do Can Do Too Well Fairly Well

#### Degree of Skill

Can Do Well

#### WORDS AND MEANINGS

-	
1. Use plural words appropriately in writing	and speaking (e.g., hammers; duties; data)

- 2. Use appropriate contractions and shortened forms of words by using an apostrophe in writing and speaking (e.g., cannot-can't; does not-doesn't)
- and speaking (e.g., square feet sq. ft.; equip-Use appropriate abbreviations of words in writing ment - equip.) ж Э
- 4. Use words appropriately which mean the same as other words but are spelled differently (e.g., big-large; tall-high)

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5. Use words correctly which sound the same as other words but that have different meanings and spellings (e.g., coarse - course; stationary - stationery)

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Can Do

Can Do

Cannot Do

Cannot Do

Skill

Degree of

Communications Skills



Degree of Skill

Communications Skills

	Cannot Do	Cannot Do Too Well	Can Do Can Do Fairly Well Well	Can Do Well	
17. Use the telephone and look up names, telephone numbers, and other information in a telephone directory to make local and long distance calls	<del>(</del>	2	m	4	2.7
WRITING					
18. Review and edit other's correspondence, directives, or reports	<del>-</del>	5	m	4	2 8
19. Compose logical and understandable written corres-pondence, directives, memos, short notes, or reports	<del></del>	2	т	4	2 9
20. Write logical and understandable statements, phrases, or sentences to accurately fill out forms	<del></del>	2	m	4	3.0
SPEAKING					
21. Speak fluently with individuals or groups	<del></del>	2	m	4	3 1
22. Pronounce words correctly	<del></del>	2	m	4	32
23. Speak effectively using appropriate behaviors such as eye contact, posture, and gestures	←	2	т	4	<u>ო</u> ო
LISTENING					
24. Restate or paraphrase a conversation to confirm one's own understanding of what was said	<del>-</del>	5	m	4	† E
25. Ask appropriate questions to clarify another's written or oral communications	<del>-</del>	2	т	4	ю го

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	Can Do Can Do Fairly Well Well	κ 4	3	
Degree of Skill	Cannot Do Too Well F	2	2	
	Cannot Do	_	<b>~</b>	
Communications Skills		26. Attend to nonverbal cues such as eye contact, posture, and gestures for meanings in other's conversations	27. Take accurate notes which summarize the material presented from spoken conversations	
		56	27	

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STOP, YOU ARE FINISHED



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USE	٠.
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# GENERALIZABLE VOCATIONAL COMMUNICATIONS SKILLS ASSESSMENT

## Performance Test

Turn Page



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Vocational Program Area/Training Program	Agricultural Occupations	Business, Marketing, and Management Occupations		Home Economics Occupations	Industrial Occupations5Auto Mechanics01Welding02Cosmetology03Carpentry04
>					

8-10



#### **Directions**

Read the directions for each skill assessment carefully and then complete each item. You may go ahead to the next page when you are finished. Do not do the colored pages until the test administrator tells you to do them. Please print or write your answers legibly. Thank you.

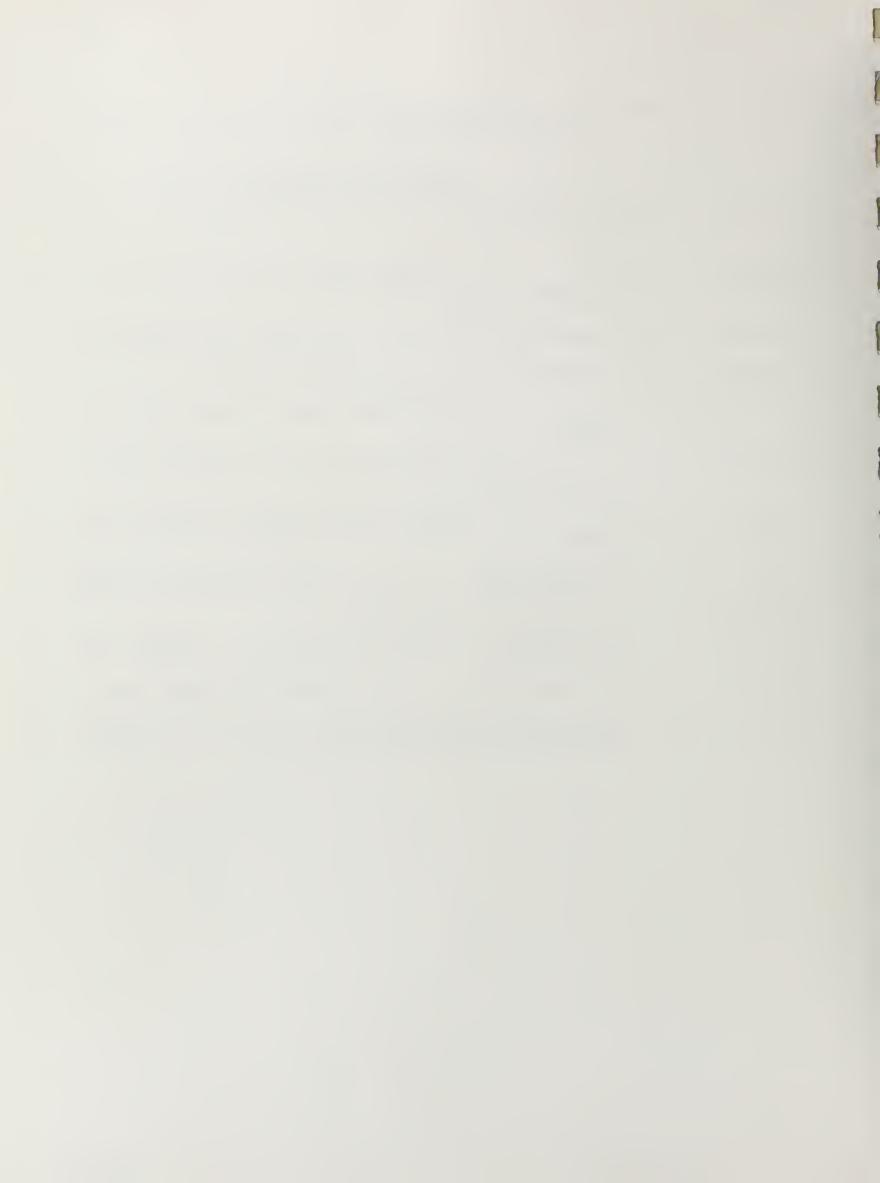


#### WORDS AND MEANINGS

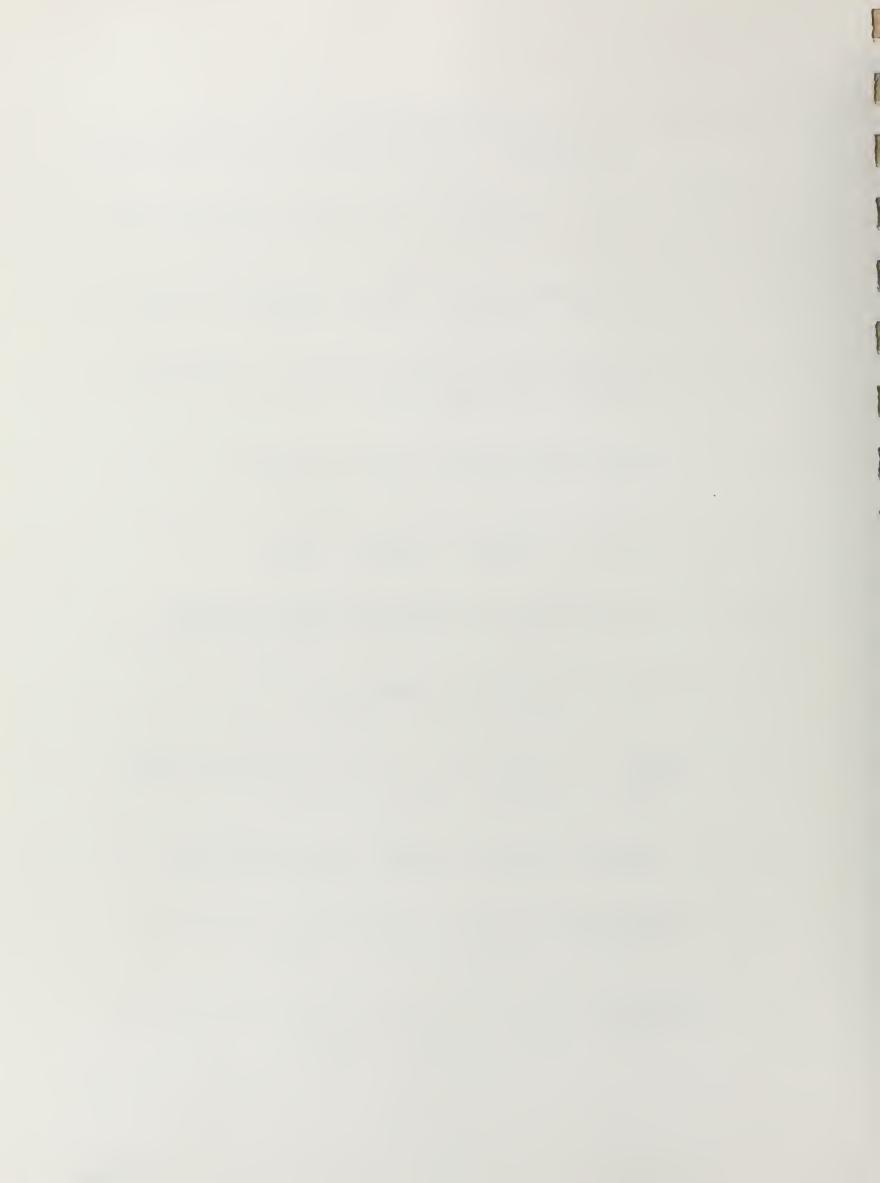
1.	DIRECTIONS	Make a plural of the word at the left of each sentence. Write the plural in the blank.
	EXAMPLE:	cook There were three <u>cooks</u> in the restaurant.
tooti	1.	The dental assistant aided the dentist in taking out all the patient's wisdom
half	2.	The child care worker divided the group into two before beginning the game.
box	3.	The were filled with plastic containers and then loaded onto the truck.
salar	'y 4.	The bookkeeper wrote checks to cover the
woma	an 5.	More and more are becoming carpenters 1 and mechanics.
busi	ness 6.	Advertising agencies help all kinds of
cash	ier 7.	The were trained to use the new check- out system.
mach	nine 8.	Bank tellers should have experience with various business
shee	p 9.	The were herded into the barn for shear- ing.
child	10.	The daycare center had a playground for the 2



2.	DIRECTI	ONS:	Make contractions of the words at the left. Write the contraction in the blank.
	EXAMPLE	<b>:</b>	They will They'll clean the building while the custodian is on vacation.
do n	ot	1.	We sand against the grain when refinish-
will	not	2.	These trees live long in this temperature. 22
does	not	3.	The starter work in this car. 23
Let	us	4.	examine the order for the three wheel-
have	not	5.	talked with the co-op service about the pesticides yet.
Who	is	6.	going to be the business manager for the shop?
l am		7.	It is true that more interested in health 2 care than sales.
are i	not	8.	The computer programmers familiar with 28 that software.
was	not	9.	The gas tank near the welding station.
it is		10.	The counselor said that time to decide what kind of work you would like to do.



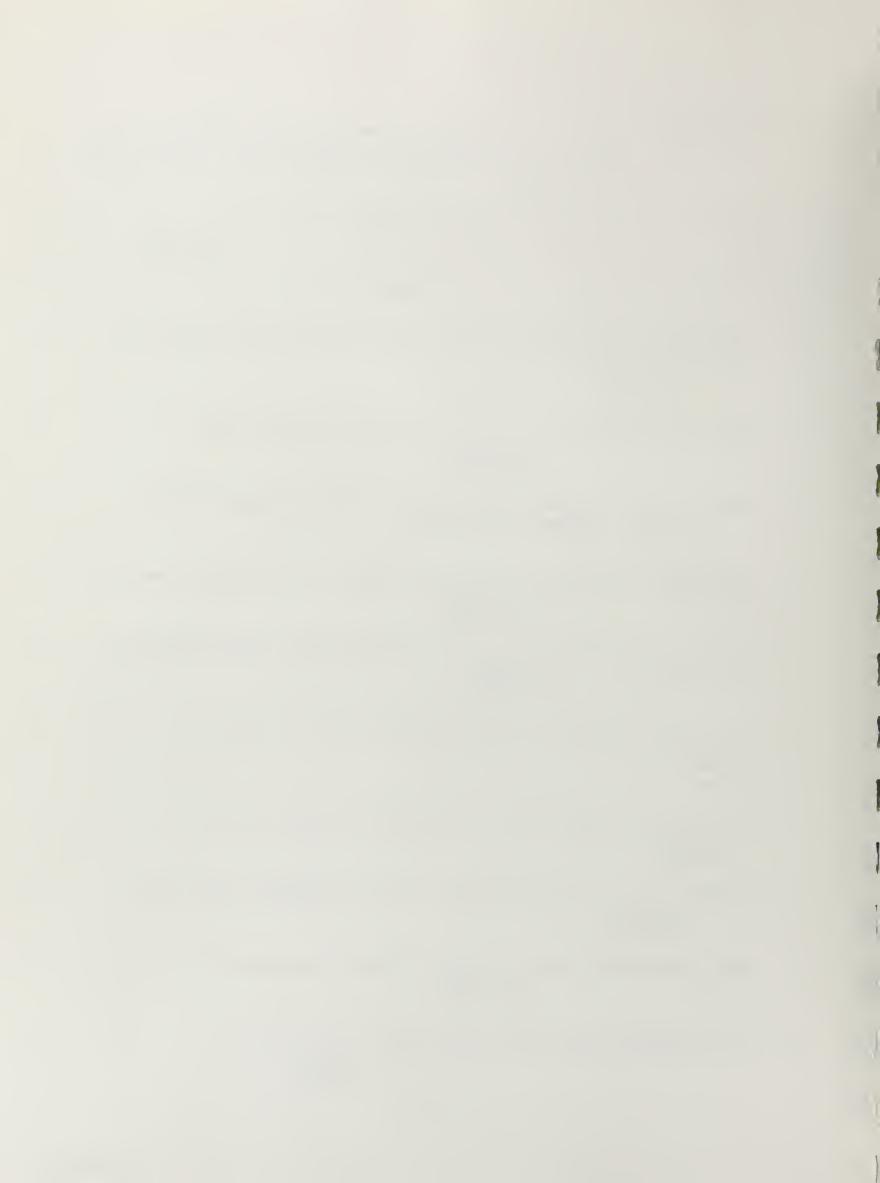
3.	DIRECTIONS:	Find the correct abbreviation of the underlined word in each sentence. Write the number of the correct answer on the line.	
	EXAMPLE:	The secretary could type 65 words per minute.  (1) mt. (2) min. (3) M. (4) me.	
		stock clerk noticed that each box contained ten <u>dozen</u> eggs.  1) dzn. (2) doz. (3) dz. (4) d.	3 1
	gran	Original Apple Pie <u>Company</u> was begun in the kitchen of a ndmother from Virginia.  1) Co. (2) Comp. (3) Cp. (4) Com.	3 2
		chef added a <u>pound</u> of butter to this cake.  1) d. (2) pd. (3) pnd. (4) lb.	3 3
		item was catalogued as Number 65-073.  1) Nu. (2) Nbr. (3) Nr. (4) No.	3 4
		roperly tuned engine will get more <u>miles per gallon</u> .  1) mi. per gal. (2) mi. gal. (3) m.p.g. (4) MG	3 5
		Sure that board out to $6\frac{1}{2}$ feet. 1) F. (2) fe. (3) f. (4) ft.	3 6
	Stre	re is a job opening for a secretary at the office on Main set.  1) St. (2) Str. (3) Sr. (4) S.	3 7
		apply for the job, send your resume to <u>Mister</u> Jones.  1) Ms. (2) Mr. (3) Mi. (4) M.	3 8
		or Brown thanked her assistant for doing the job well.  1) Doc. (2) Dct. (3) Dt. (4) Dr.	3 9
	per	ou type 55 words per minute, you could type 3,300 words hour!  1) h. (2) H. (3) ho. (4) hr.	40



4.	DIRECTIONS:	Find the word that means the same as the underlined word in each sentence. Write the number of the correct answer in the blank at the left of each sentence.	
	EXAMPLE:	Hospital workers are trained to work with people who are ill.  (1) healthy (2) sick (3) distressed (4) anxious	
	was	carpenter made sure that the outside deck of the apartment safe.  (1) installed (2) useful (3) locked (4) secure	41
	2. The	technicians will examine the x-ray after it is developed.  (1) change (2) complete (3) inspect (4) return	42
	3. The	waitress added up the bill to see if it was <u>right</u> . (1) enough (2)correct (3) charged (4) wrong	4 3
	4. The	sander is a <u>helpful</u> tool for refinishing furniture. (1) simple (2) useful (3) proper (4) important	44
	5. The	welder <u>began</u> to repair the cracked metal. (1) started (2) wanted (3) waited (4) completed	4 5
	6. The	tailor changed the length of the skirt. (1) measured (2) altered (3) planned (4) shifted	46
	7. The	class <u>put in</u> a new watering system for the greenhouse. (1) installed (2) established (3) invested (4) used	47
		architect's <u>plan</u> of the office building was accepted by the nittee.  (1) shape (2) picture (3) design (4) strategy	48
	9. The	items to be enclosed with the letter were stapled together. (1) checked (2) fastened (3) inserted (4) packed	49
	10. They	reviewed the computer program for errors.  (1) measured (2) researched (3) checked (4) questioned	5 0



5.	DIRECTIONS:	Some words sound the same but mean different things. Find the word with the correct meaning and spelling for each sentence. Write the number of the correct answer in the blank.	
	EXAMPLE:	What type of wood was used to make this 2 ? (1) bored (2) board	
1.	The produce of produce (1) sa (2) sa		5 1
2.	The sandpaper	to use on the soft wood.  (1) coarse (2) course	5 2
3.	The (1) road (2) rode	graders came out to level the area where the new highway will be built.	5 3
4.	The builder exconstructed.	where the new building would be (1) sight (2) site	5 4
5.	At the packing cery chains.	j plant, is packaged and distributed to gro- (1) meat (2) meet	5 5
6.	The wood is not (2) knot	ot good for cabinet-making because it contains a	5 6
7.	A (1) weak (2) week	muscle can be strengthened through exercise.	5 7
8.	Farmers (1) by (2) bu		5 8
9.	Push the butto	to make the machine run.  (1) write (2) right	5 9
10.	The accountant	t paid the bills which were  (1) due  (2) do	6 0



6.	DIRECTIONS:	Fill in the blank by writing the number of the word that means the opposite of the underlined word in each sentence.	
	EXAMPLE:	The building was designed so that each floor had several entrances and 1 .  (1) exits (2) doors (3) openings (4) passages	
1.	When the engi	ne is running too slow, turn the idle screw to make it run	6 1
	(1) fast	(2) slower (3) right (4) more	
2.	Use polishing	compound with a buffing wheel to make <u>rough</u> metal more	6 2
	(1) shine	y (2) light (3) pretty (4) smooth	
3.	shut off the po	itch was <u>up</u> , so the student pushed it to ower.  (2) off (3) over (4) hard	6 3
4.	put them in th	e filled all the orders for merchandise from the <u>"in"</u> box, e " box for shipping.  (2) mail (3) over (4) hard	6 4
5.		sum of the bill, you don't <u>subtract</u> the numbers; you them. bly (2) add (3) divide (4) times	6 5
6.	If the tank is (1) full	empty, put in gasoline until it is (2) not (3) heavy (4) up	6 6
7.		to make <u>heavy</u> fabrics and cotton is used to make fabrics. ed (2) light (3) other (4) bright	6 7
8.		cup with a spout is for measuring wet ingredients, not ones.  (2) smooth (3) dry (4) soft	6 8
9.		aise a wall section, it is easier to <u>push</u> than to (2) strain (3) lift (4) tug	6 9
10.		t never <u>over-charge</u> or <u>-charge</u> a customer! 2) under (3) not (4) unfairly	7 0



7. DIRECTIONS: Quickly read through this passage to get an idea of the context. Then go back and fill in each blank with the number of the word that best fits.	
What's In Your Future	
"What will you be when you grow up?" Parents, friends, and teachers have probably been asking you that since you were old enough to talk. If you are like most people, your answer changed from year to year. One year, you might say a farmer. The next year, you are sure you want to be a rock star.	
Some of your  (1) friends (2) neighbors (3) teachers (4) relatives	71
Seeing them so may make you worry about your own uncer-  (1) wishful (2) certain (3) doubtful (4) excited	72
tainty. But don't worry. You do not have to  (1) plan (2) look (3) decide (4) see	7 3
future now. However, it is a idea to think about the things (1) serious (2) silly (3) good (4) bad	74
you like to do in terms of what jobs exist. Obviously, a job that involves	<b>7</b> 5
special interests will be the one that makes you the happiest.  (1) his (2) someone's (3) your (4) my	
Ask yourself, "Do I working with people, ideas, or things?"  (1) enjoy (2) know (3) hate (4) think	76

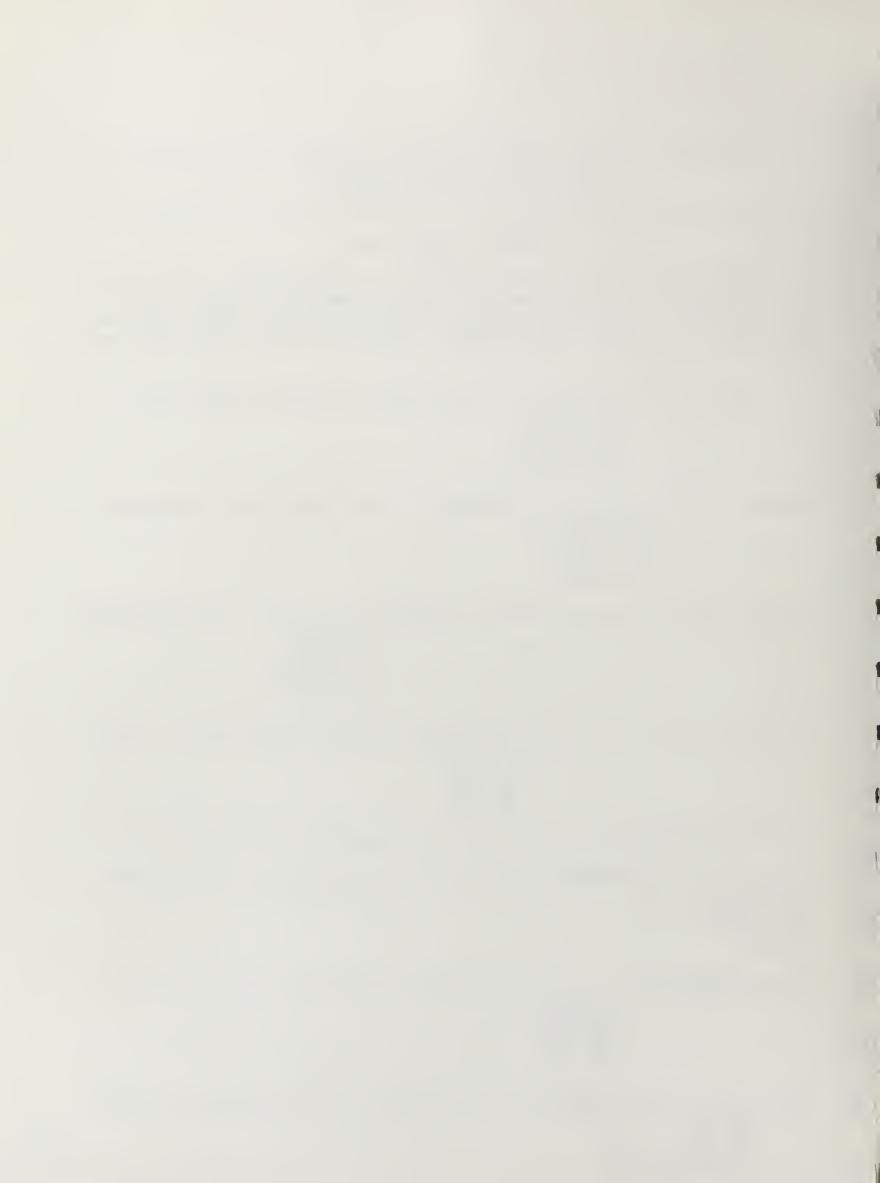
questioning and exploring. It is not necessary to come

(1) him (2) on (3) from (4) them

1-10/dup Turm Page

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78/bk 79-80/01



with answers. The idea is to about yourself. 11,12 (1) review (1) to (2) forget (2) up (3) learn (3) around (4) see (4) on It would be as much a mistake to now what you want to be and 13 (1) forget (2) study (3) decide (4) investigate close your mind to other ideas as it would be not to think about the future at all.



8. DIRECTIONS: Change the word given at the start of each sentence by adding a beginning or ending from the list below. Write this word in the blank.

		<u>Beginnings</u> <u>Endings</u>	
		im ion un ant re er ex ing dis ment	
paint	1.	The job took longer than we expected.	14
write	2.	He had to the ad many times before the customer accepted it.	1 5
construct	3.	The contractor hired a company to build the house.	16
change	4.	Our policy is that if the sweater doesn't fit right, you can it for one that does.	17
possible	5.	It would be for me to do those calculations as fast as a computer does!	18
improve	6.	Health care workers are always seeking(s) in their service.	19
manage	7.	The of the store trained us to use the new cash register.	2 0
connect	8.	Before we could repair the washing machine, we had to the drain hose.	2 1
account	9.	The for the company will balance the books on Friday.	22
available	10.	The secretary told Mr. Brown that Mrs. Jones was as she was in a conference.	2 3



9.	DIRECTIONS:	Fill in the blanks with the correct punctuation mark Write an "X" if there should not be any mark in th space. Choose from these marks (',;:!?-" ")	
		John Smith 18 Whites Road Anywhere IL 66626 December 8 1984	)
	Dear Mr	Jones	
	I have just This letter is	finished inspecting the Southside Office Buildingabout my inspection	
	include full floors What a	all pleased with what I saw Items of concern wastebaskets dirty bathrooms and unpolished a mess This situation cannot continue As I cleanliness is next to pay raises	
		ur staff must meet with me soon Is Friday morn- enient I hope to see you then	
		Sincerely	
		John Smith Inspector	

24-25



### READING

 DIRECTIONS: Examine the next two pages which were taken from a textbook. Use this information to answer the following questions.
Who wrote this book?
What is the page called where you would find the list of units in this book?
How many units are there?
What is the title of Unit 18?
Who wrote the preface of this book?
Which edition is this one?
The author identifies two uses for this book. Write one of these.
What is the author's suggestion for use of the table of contents?
On what page would you find additional information about air hardening steel?
On what page would you find a table of lathe tools for aluminum?



# METALWORK

TECHNOLOGY AND PRACTICE

Content

OSWALD A. LUDWIG

McKNIGHT & McKNIGHT Publishing Company Bloomington, Illinois

# Preface

This book presents instruction and information in the following basic areas of metalwork: bench metalwork, sheet metalwork, forging, heat treatment, foundry work, welding, finishing and quality control, machine tool theory and practice, and numerical control machining.

This fifth edition includes the information necessary for an introductory course in machine shop theory and practice. The lathe unit includes the basic lathe operations through threading, and additional units cover the use of the shaper, milling machines, and grinding machines. A new unit on numerical control machining provides a basic understanding of the principles and practices of this important and widely used machine control method.

Simple language and abundant illustrations have been used throughout the book. A comprehensive vocabulary list is included at the end of each unit. It is important to learn the meanings of technical words in each unit, especially the words which are italicized. Review questions also are included at the end of each unit. The questions may be used as an aid in guiding your study or for review purposes after demonstrations or during class discussions. A revised Study Guide (workbook) is also available for use with this new

Metalwork Technology and Practice provides a broad introduction to the theory and practice of metalworking. Metals are basic to our industrial and technological progress and development.

Willard J. McCarthy

Steel Alloys ......147

Iron ......131

Steel

Unit 18. Unit 19. Unit 20.

Part III

WITH METALS

CETTING ACOUAINTED



# How to Use This Book

## **Textbook or Reference Book**

This book may be used as a text for regular study and reading assignments or it may be used for reference purposes.

## Demonstration Aid

planning his demonstration; the student may use The teacher may use this book as a guide in it to prepare for the demonstration so that he may observe it more intelligently. It may also be used to follow up the demonstration, for the student and gain skill more quickly if he has the necessary can go on with his project with greater confidence information at hand to help him with details.

### Table of Contents

The Table of Contents may be used as a course outline.

The units have been arranged as much as possible be arranged in other sequences. Those units, or Each unit is arranged as an instruction sheet. in order of learning difficulty. They may, however, sections, which best meet the needs of the student should be selected.

## Occupational Information

is to provide tryout experiences and to help the Since the philosophy of the general metal shop student decide upon the occupation he is to follow, certain occupational information has been woven

into the text. Unit 2 explains many different kinds technicians, skilled occupations, and semiskilled of metalworking occupations, including engineers, occupations

### Safety

Unit 3 explains general safety practices in the metal shop. Other safety topics are explained throughout the text.

### Section Numbers

In this book a section is a part of a Unit. These sections are numbered throughout the book for ready reference. The sign § means section; §§ means sections. Many references are made to sections which give more information on certain topics.

## Preparing Job Sheets

In planning and using job sheets, the student may be referred to this book for information. This can be done by inserting on the job sheet the number of the section in the book which gives the necessary information. This eliminates including on the job sheet the information about a cerain tool or process and simplifies the sheet.

## Review Questions

may be used to guide the student's study and for class discussion of each unit. The questions also may be used after demonstrations to review and The review questions which follow each unit establish the points covered in the demonstrations.

## Index

bbreviations, on drawings, 38 Abrasive stick, wheel dresser, 411 grinding wheel dresser, 410 see also Crinding Machine Absolute dimensioning, 595 grain sizes (table), 125 bonding material, 398 Abrasives, 122-129, 397 grinding wheel, 574 machining with, 568 for marking, 430 forms used, 122 selecting, 126 kinds, 123 Abrade, 122

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AISI steel specifications, 152 Akohol, to clean brush, 426 Air hardening steel, 362 mechanic, 16, 251 Aligning punch, 263

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11. DIRECTIONS: Read through these paragraphs once or twice. Then turn the page. You will be telling an imaginary friend about the food industry. If necessary, you may look back.

### THE FOOD INDUSTRY

Almost everyone eats out at some time. Students eat at the school lunchroom. Sometimes they gather at a local fast food restaurant after school to have a snack and talk with friends. Any place where people may go and eat away from home is part of the food service industry.

People have been "eating out" for many hundreds of years. Food service as an industry probably started to meet the needs of people who were traveling. Weary travelers would often stop at inns along the roads to rest and get food.

Today, there are many different types of food service establishments. Some offer only food, while others, such as hotels, may offer lodging too. Some even have swimming pools! This makes for many different and interesting jobs for someone interested in making a career in the food service industry.



1	1		1	( c	O	n	t	_	)
		•	,	ιc	V		·	•	J

DIRECTIONS:	Now that you have read about the food industry, what main things would you tell a friend about it? In your own words, give the three main ideas of what you read on the page before.

36 **-** 37 38 **-** 39

40-41

42-43



12. (a) DIRECTIONS: Examine this check and then answer the following questions about it.

Nina Edwards 21 Park Street Heights, Idaho	No. 46 Date aug. 4 1984
Pay to the order of Joan Baker  Four and 65	\$ 4 65 DOLLARS
First National Bank Heights, Idaho  MEMO tickets :0210-00221	Nina Edwards

1.	What is the name of the person writing the check?	•	44
2.	Her address is	•	4 5
3.	This check number is		4 6
4.	The date of the check is		4 7
5.	The account number of this person is	<u>_</u> .	4 8
6.	The amount of the check is		4 9
7.	The person receiving the money is	•	5 0
8.	The bank paying the check is	•	5 1
9.	This check was probably used to pay for	•	5 2
0	The bank is located in	ldaha	



12. (b) DIRECTIONS: Examine the service station bill below and answer the questions about it.

		S	AM'S GAS STATION	
Date	3/24/	184	No. <u>8</u> 24	61
For 6	eorge	E MIT	CHELL Home ph. 475-	2345
Address 2	46	VISTA .	AVE. Work ph. 476	-5440
	1070	WW , VA		
Make and Yea	ar of	Car	168 PLYMOUTH - BCYl.	
PARTS	EA.	AMT.	LABOR	AMT.
spark plugs	2,00	16.00	Replace plugs	15.00
spark plugs sir fitter	5.00	5.00	Replace air filter	5.00
•			Mcheck hoses (ok - no leaks)	
TOTAL		21.00		
			TOTAL LABOR	20.00
			TOTAL PARTS	21.00
			TAX	2.05
			TOTAL	43.05
I authorize	the a	bove wo	ork to be completed on my car.	
Signed	Geor	NC Hi	khell Date 3	124/84

1.	What kind of car is being worked on?	5 4
2.	What parts were necessary for this repair?	5 5
3.	Why did George Mitchell have to sign his name?	
		5 6
4.	How much was charged for labor to work on this car?	5 7
5.	How much did the parts cost?	5 8
6.	What is the work order number?	5 9



### 12. (b) (cont.)

7.	How much was charged to check the hoses?	6 (
8.	When did these repairs take place?	6 :
9.	How much does one spark plug cost?	6.2
10.	If George is at work when the car is finished, what number should Sam call?	6 :



13. (a) DIRECTIONS: Read the following memo and answer the questions below it.

From the desk of SUSAN MEYERSON

To: All Fellow Workers

On October 15 George Sheehan will visit our office. He is a consultant in management training and will be giving a talk on "Managing Your Time." It will begin at 3:30 p.m. There will be refreshments at 3:15 before the talk begins. Please bring a pencil and paper. Hope to see you all there!

1.	Who is the memo from?	6 4
2.	What is the memo about?	6 5
3.	What is the consultant going to talk about?	66
4.	When does the talk begin?	6 7
5.	Who would be reading this memo?	<i>c</i> o



13. (b) DIRECTIONS: Read the following letter. Answer the questions after the letter, using the information given.

October 31, 1984

Dear Mr. Wyzinski:

This is to answer your letter about the repair parts for the C-74 which you ordered (Invoice #65-943). I am an engineer for the AeroParts Company and am in charge of these parts. I can tell you for a fact that these parts were carefully checked for any defects or problems before they were shipped. After being checked, they were carefully packed for shipment.

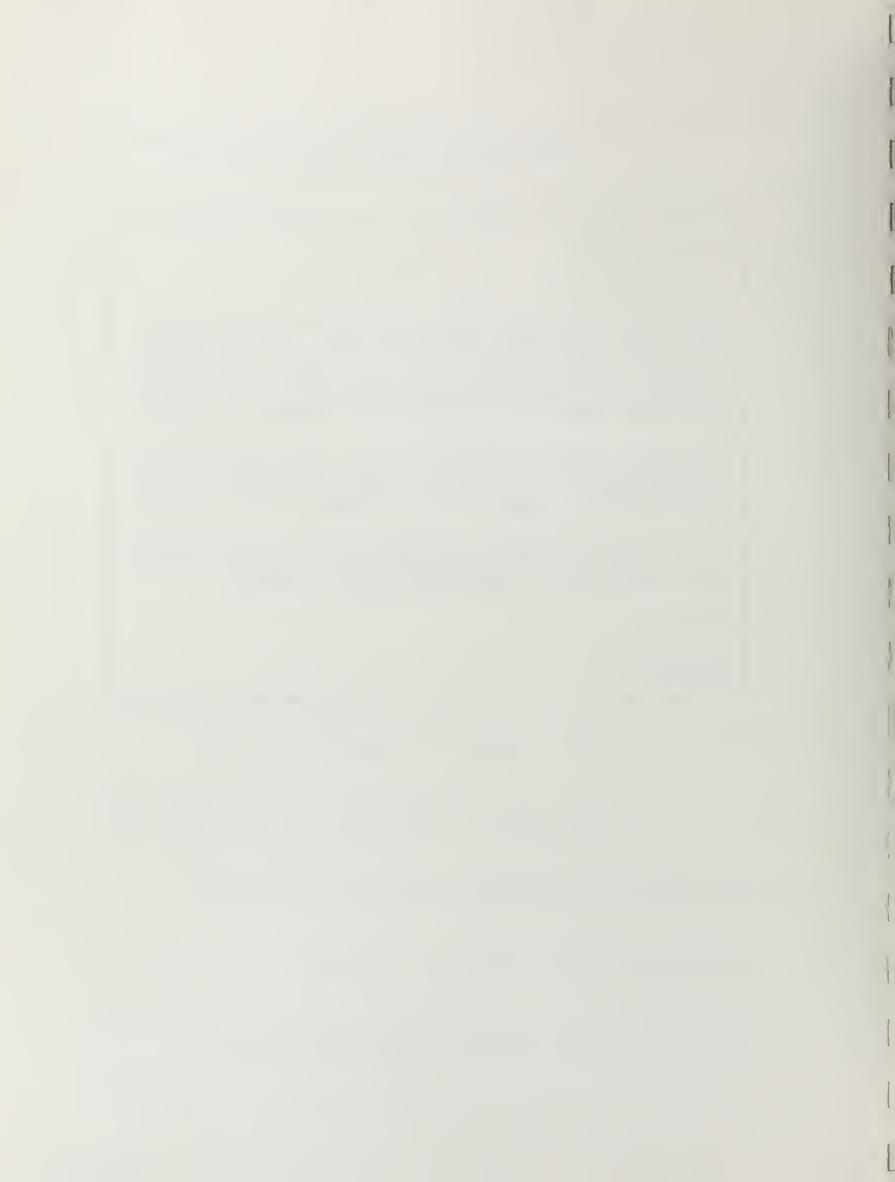
We do our shipping with independent trucking companies. It is possible that the damage of which you spoke occurred during shipping. I advise you to contact the Vantrans Trucking Company in Smithsville for information on this invoice.

We are sorry for any inconvenience caused to your firm and we hope that this information will help you. We will be glad to ship another order of these parts upon your request.

Sincerely,

Roz Anderson Engineer

Who	is writing this letter and what position does this person hold?
What	did this person say probably happened to these goods?
What	advice did this person give to Mr. Wyzinski?



14. (a) DIRECTIONS: Examine the table below. Answer the questions about it.

### PIPE DIMENSIONS

Pipe Du	METERS		THREADS	Тар
NOMINAL SIZE	ACTUAL INSIDE	ACTUAL OUTSIDE	Per Inch	DRILL SIZE
1/8	0.270	0.405	27	11/32
1/4	0.364	0.540	18	7/16
3/8	0.494	0.675	18	1 9/3 2
1/2	0.623	0.840	14	23/32
3/4	0.824	1.050	14	15/16
1	1.048	1.315	11½	15/32
11/4	1.380	1.660	11½	1½
11/2	1.610	1.900	111/2	123/22
2	2.067	2.375	111/2	23/16
21/2	2.468	2.875	8	25/8

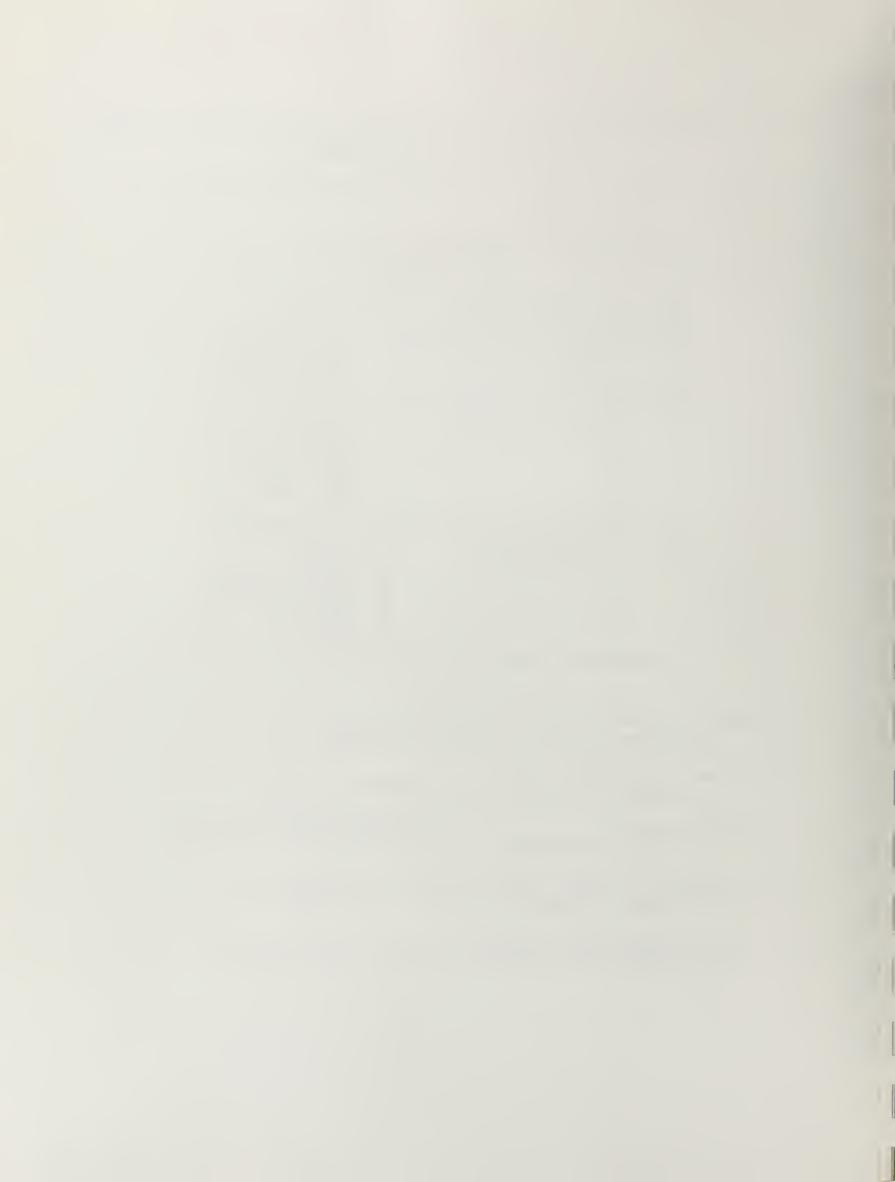
1.	If a pipe has a nominal size of 1 inch, what is the actual inside diameter?	7 4
2.	As the nominal size gets larger, do the threads per inch increase or decrease?	7 5
3.	If the actual outside dimension of a pipe is 0.840, what is its nominal size?	7 6
4.	What sizes of pipe have 11½ threads per inch?	7 7
5.	If the nominal size is 1¼", what will the tap drill size be?	7 8
		79-80/02 1-10/dup



14. (b) DIRECTIONS: Look at the chart below. Use this chart to complete the sentences. Write the number of the correct answer in the blank provided.

NATURAL FIBERS								
Fiber	Common Fabrics	Characteristics						
Cotton	batiste, broadcloth, corduroy, denim, seersucker, terry	Limited only by finish, dye, and construction. Avoid risk of mildew.						
Silk	broadcloth, chiffon, crepe de chine, linen, raw silk	Dry cleaning usually preferred. May be hand laundered in mild suds. Avoid overexposure to light. Protect against insect attack.						
Wool	challis, crepe, flannel, gabardine, jersey	Dry cleaning usually preferred. Will shrink and melt in presence of moisture, heat, and agitation (as in laundry). Protect against insect attack.						

1.	Chiffon is a fabric made from the fiber (1) cotton (2) silk (3) wool (4) raw silk	1 1
2.	The best way to clean wool is (1) laundry (2) soap (3) by hand (4) dry clean	1 2
3.	Avoid the risk of with fabrics made from cotton.  (1) insects (2) mildew (3) dye (4) finish	1 3
4.	An example of a fabric made from silk is (1) crepe (2) corduroy (3) linen (4) flannel	14
5.	All of the fabrics listed here are (1) natural (2) synthetic (3) dyed (4) dry cleaned	15



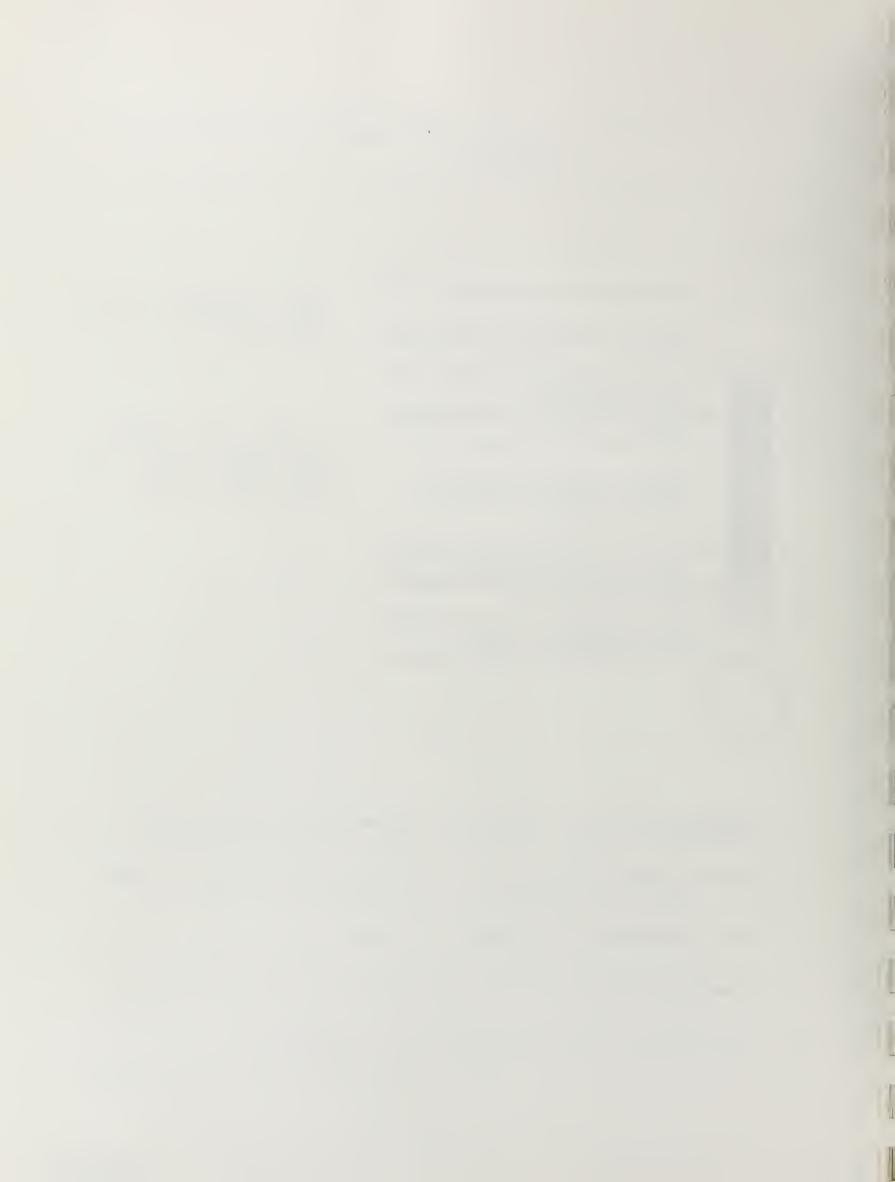
14. (c) DIRECTIONS: Examine the graph below and then answer the questions about it.

## Fahrenheit 212 Cooking temperatures destroy most bacteria. Time required to kill bacteria decreases as temperature is increased. 165 Warming temperatures prevent growth but allow survival of some bacteria. 140 Some bacterial growth may occur. Many bacteria survive. 120 DANGER ZONE. Temperatures in this zone allow rapid growth of bacteria and production of toxins by some bacteria. 60 Some growth of food poisoning bacteria may occur. Cold temperatures permit slow growth of some 40 bacteria that cause spoilage. 32 Freezing temperatures stop growth of bacteria, but may allow bacteria to survive. 0 USDA

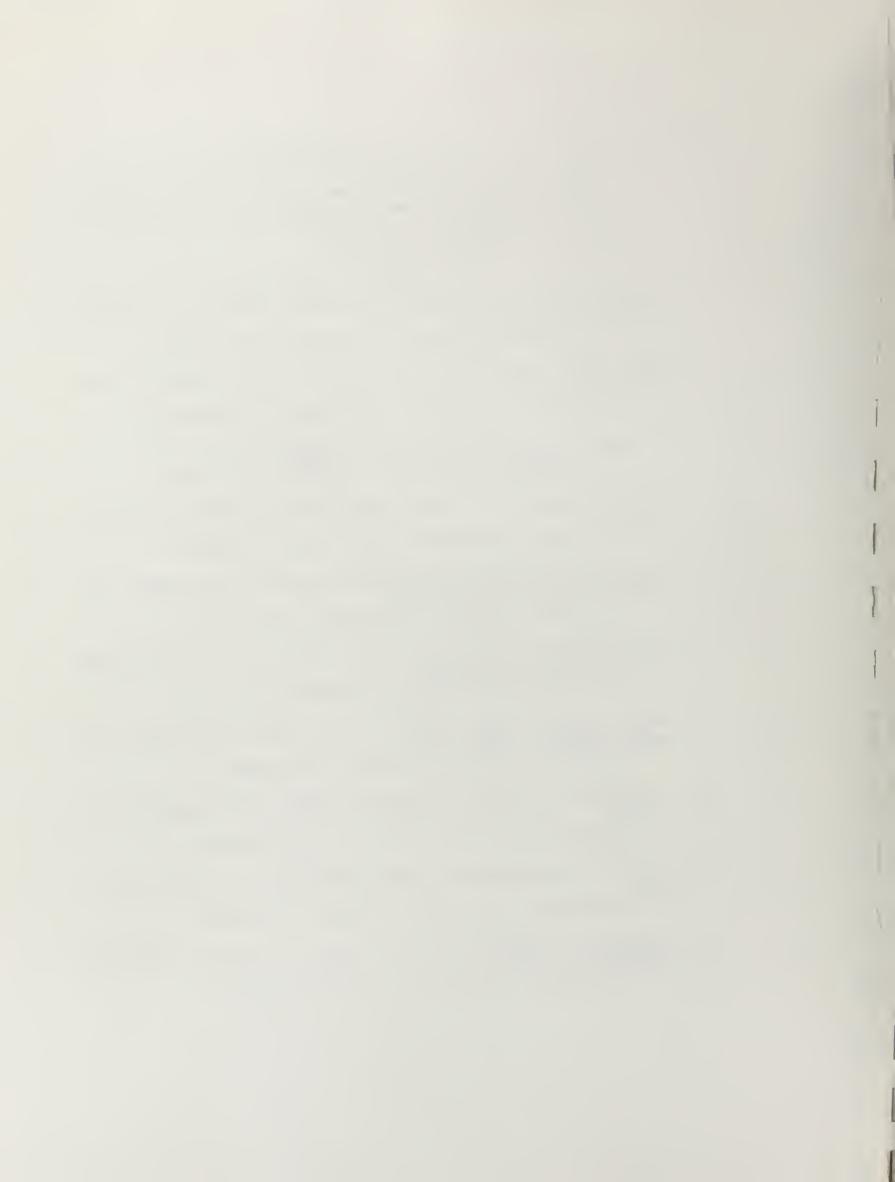
TEMPERATURE OF FOOD FOR CONTROL OF BACTERIA

In the food industry, temperature control is very important for the preservation of food.

1.	According to this chart, bacteria in food can survive between what temperatures?	16
2.	What temperatures are included in the Danger Zone for bacterial growth?	1 7
3.	Why is the Danger Zone dangerous for foods?	18
4.	If food is left at 50° F, is it possible that food poisoning could happen?	1 9
5.	What do freezing and cooking of food do to the bacteria?	



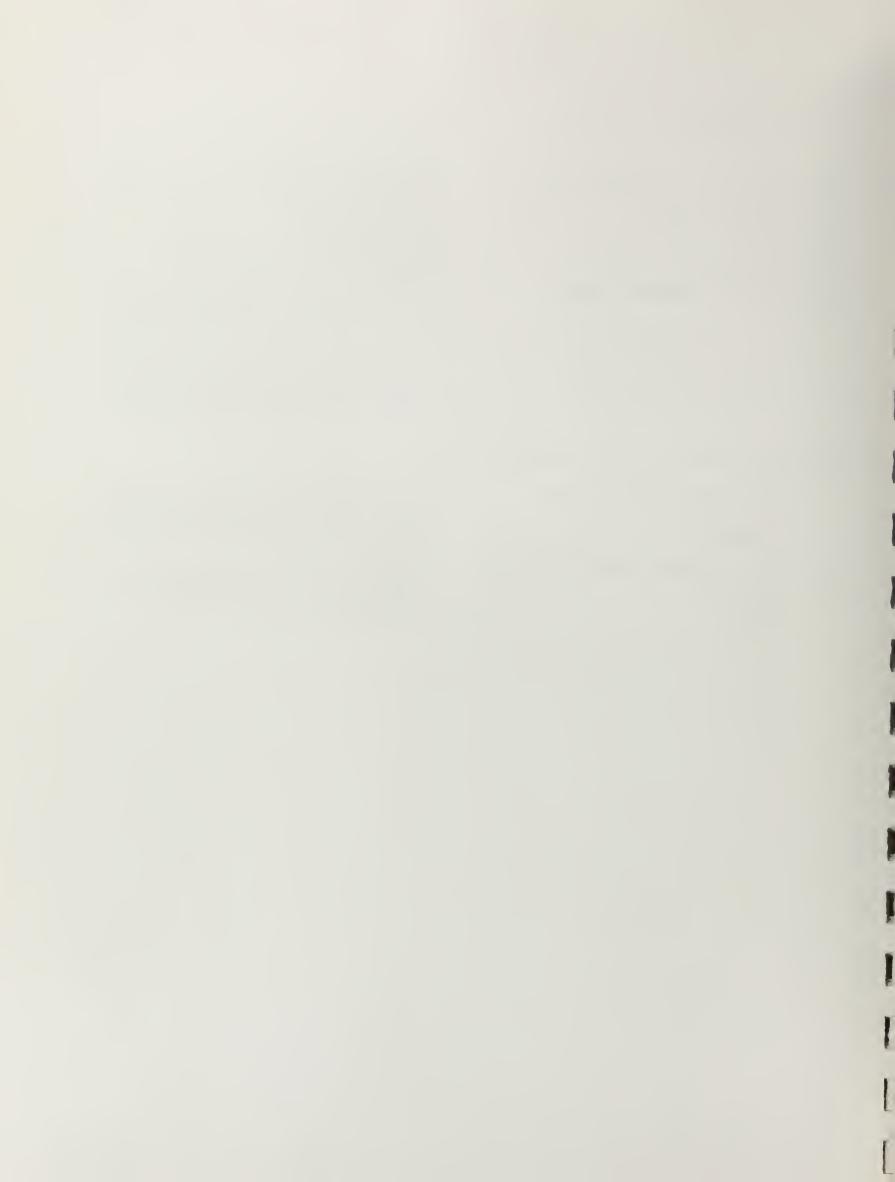
15.	DIRECTIO	way it is used in a sentence. The underlined words in these sentences have been made up. Find the real word under each sentence which probably means the same thing as the underlined made-up word. Write the number of the correct answer on the line.	
	_ 1.	Chimney sweeping is a <u>potene</u> for people looking for a new and unusual career.  (1) defect (2) choice (3) formation (4) problem	2 1
	_ 2.	Most <u>lebits</u> begin tasting solid foods around the middle of their first year.  (1) babies (2) families (3) puppies (4) students	22
	_ 3.	To apply for a bank loan, go to a <u>nasome</u> . (1) neighbor (2) banker (3) officer (4) friend	2 3
<del></del>	4.	A good mechanic can usually <u>vrelift</u> engine problems in a short while.  (1) cause (2) identify (3) defend (4) rotate	2 4
	_ 5.	Recommended Daily Allowances are guidelines for nutrient and calorie intake for wolly people.  (1) picky (2) fussy (3) skinny (4) healthy	2 5
	6.	Before making a splice, the ends of the wires must be jontled by removing the insulation.  (1) exposed (2) broken (3) covered (4) fixed	2 6
	7.	When a baker makes muffins or cup cakes, she pours the batter whilfer a muffin pan.  (1) over (2) into (3) without (4) beside	27
	8.	The piston is a sliding plunger that rides up and <u>crodle</u> in the cylinder.  (1) down (2) around (3) over (4) through	2 8
	9.	Fashion is a big business <u>pitney</u> people buy new styles every year.  (1) unless (2) in case (3) then (4) because	2 9
	_ 10.	A ciftel arrangement of knives, forks, and spoons is easier to handle than a confused one.  (1) regular (2) pretty (3) neat (4) colorful	3 0



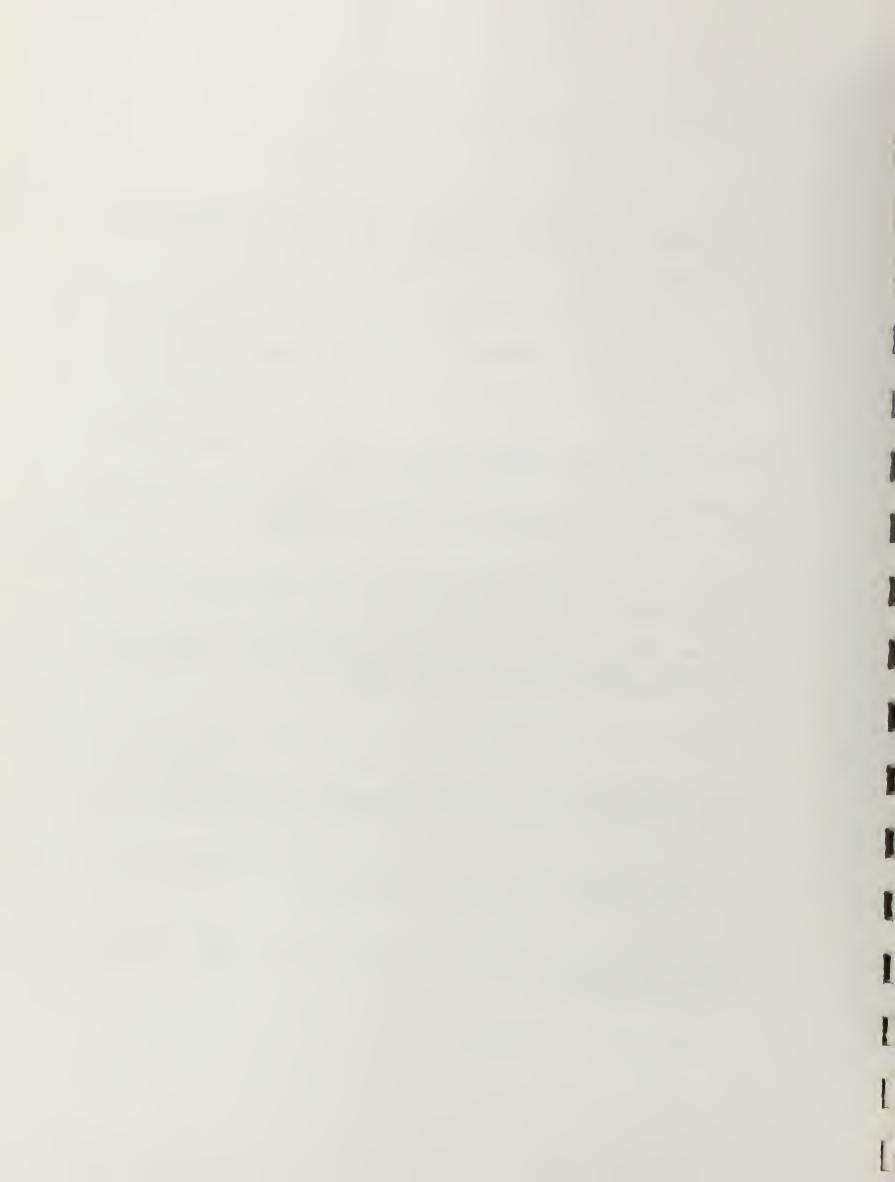
	16. D	IRECTIONS:		about using the dictionary. Read the dictionary and answer the ques-	
	Look	c up the work	d cashier.		
	(a)	·	yllables does it have?	cash-ew(kash'oo, ka-shoo') n. 1.A tropical American evergreen tree. 2. The nut of this tree, edible only when roasted. cash-ier(ka-shîr') n. 1. The officer of a bank or business concern in charge of pay-	2.1
	(b)	Which syllab	ole is accented?	ing and receiving money. 2.An employee whose major function is to handle cash transactions for any of various business operations.  cash-mere(kazh'mîr, kash'-) n. l.Fine, downy wool growing beneath the outer hair of the Cashmere goat. 2.A soft fabric made of wool from this goat.	3 1
? .	Look	up the word	ds <u>debit</u> and <u>debt</u> .		
	(a)	Circle the w	vord which means	deb-it(děb´ĭt) n. l.An item of debt as recorded in an account. 2.a. An entry of a	
		"something debit	owed."	sum in the debit or left-hand side of an account. b. The sum of such entries. 3. The left-hand side of an account or an accounting ledger where bookkeeping entries	3 3
	(b)	Write the wo	ord which you would	are made.  debt(det) n. l.Something owed, such as money, goods, or services. 2.An obligation or liability to pay or render something to someone else. 3.The condition of having such an obligation.	
			ng-related definition.	Such an obligation.	
					3 4
3.	(a)	Circle the c	orrect spelling:	ma-son(mā'sən) n. l.A person who builds or works with stone or brick. 2.A stone-	
		masonary n	nasonny masonry	mason bee. Any of various solutary bees of the genus <u>Anthidium</u> found worldwide, that build clay nests.	3 5
	(b)	Write the pl	ural of this word.	Mason jar. A wide-mouthed glass jar with a screw top used widely for home-canning and preserving.  ma-son-ry(ma´sən-rē) n. plries l.The trade of a mason. 2.Stonework or brick-work.	3 6

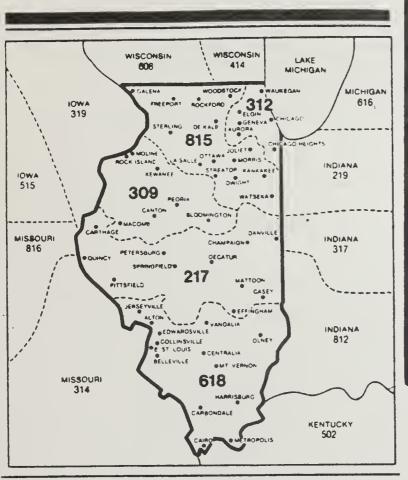


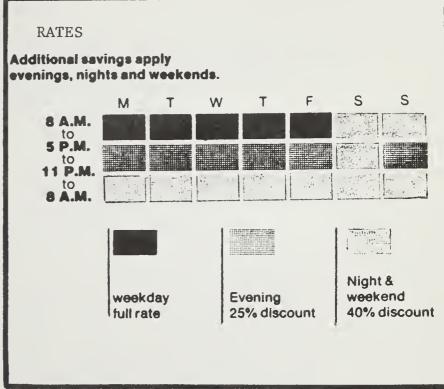
(a)	Do you use a <u>plumbago</u> when you are fixing pipes?	plumb(plum) n. 1.A weight suspended from the end of a line used to determine water depth. 2.Such a device used to establish a true vertical. adj. 1. In a vertical or perpendicular line. plum-ba-go(plum-ba'gō) n. 1.Graphite. 2.Any plant of the genus Plumbago, a leadwort.	
(b)	What is a plumber's helper?	plumb bob. A usually conical piece of metal attached to the end of a plumb line. plumb-er(plum'ər) n. A workman who installs and repairs pipes and plumbing. plumber's helper. A device having a large suction cup at the end of a handle, used to clear drains. plumb-ing(plum'ing) n. l.The pipes, fixtures, and other apparatus of a water, gas or sewage system. 2.The work or trade of a plumber. 3.The act of using a plumb line.	3
(a)	Is the "d" in the word "solder"		
	pronounced like the "d" in "soldier"?	sol-der(sŏd´ər, sôd´-) n. l.Any of various fusible alloys, usually tin and lead, used to join metallic parts when applied in the melted state to the solid metal. 2.Anything	2
(b)	Write a phonetic spelling for each word.	that joins or cements.  sol-dier(sōl'jər) n. l.One who serves in an army. 2.An enlisted man or a noncom- missioned officer as distinguished from a commissioned officer. 3.An active and loyal follower or worker.	3
			4



	DIRECTIONS: Use the information given on the next page to help you answer questions 2-8.
-	
	You want to call a management consultant whose number is (217)374-4358. What numbers would you dial if you are calling from:
	(a) the same town?
	(b) a different town (same area code)?
	(c) if the area code is different from yours, how would you dial
	this number?
	You live in Mattoon, Illinois and want to call a grain distributor from Watseka, Illinois. What is Watseka's area code?
	You own a small business and want to save money on your telephone orders. When is it most expensive to call long-distance?
	To what section of the phone book do you go when you want to find auto parts businesses?
	You have added 3 used taxis to your company but they need tires. Under what heading would you most likely find a list of businesses where you could get tires for your taxi cabs?
	You are trying to find a part for a car engine you are repairing. Give an example of a place you could call to see if they have it.
	If you needed tractor parts, whom could you call?
	You have called Dabro Supply Co. and they have the muffler you need. Where are they located?







RR 1 Westvi ------ 267-2124
(See Advertisement This Classification)

**BURKE SPRING SHOP INC** 

WE INSTALL SPRINGS ON ALL VEHICLES - RE-ARCHED -REPAIRED - REBUILT

109 W 5th Tilton------443-1888

CARRIAGE AUTO SUPPLY INC

1703 S Neil Champgn ------ 351-3131 2206 W Springfield Champgn -- 351-0944 1412 W University Urbana --- 344-4488

312 S Neil Champgn ------3
OECATUR AUTO PARTS INC

FREE PARTS LOCATING SERVICE DIRECT PHONE SERVICE TO 100 SALVAGE YARDS IN 14 STATES USED AUTOMOBILE AND TRUCK PARTS WE BUY LATE MODEL WRECKS SPECIALZING IN SERVICE CALL COLLECT

2500 N Woodford Decatur ------877-4371

E B COLLINS CO

30.7 S Locust Champgn ------ 352-5191
See Advertisement This Classification:
HUCKINS & WHEALON AUTO SUPPLY

➤ Automobile Parts & Supplies-Whol A-1 TIRE & BATRY

SUPPLY CO

312 S Neil Champgn ----- 352-5717

CHEVROLET AUTHORIZED PARTS

COMPLETE SUPPLY OF AUTHORIZED

CHEVROLET

PARTS
FOR CHEVROLET
AUTOMOBILES & TRUCKS

"WHERE TO BUY IT"

SULLIVAN CHEVROLET CO

500 N Walnut Chamogn ---- 351-4710

DABRO SUPPLY CO 1201 S Neil Champgn --- --- 356-0037

E B COLLINS CO
Auto Truck Tractor Supplies & Equip
307 S Locust Champon ------ 352-5191



Bell System Yellow Pages ► Automobile Performance, Racing & Sports Car Equipment

B & P MUFFLER SHOP

SPECIALIZING IN: HIGH PERFORMANCE RACING, & AFTER MARKET EQUIPMENT

Showroom On Premise - Custom Exhaust Many Parts In Stock

367-7411

JMK TIRE & WHEEL CENTER INC
1510 N Nel Champon------351-8100
P D R INC
1008 N Cunningham Urbana-----367-9481
PEOPLES PERFORMANCE

RALLYE IMPORTS

606 W High Urbana ......344-7384

▶ Automobile Polishing

► Automobile Radiators-Repairing

See Car Washing & Polishing

See Radiators-Automotive-Repairing

➤ Automobile Radios & Stereo Systems-Sales & Service

AUGUST SYSTEMS -

CAR STEREO

► Automobile Seat Cushions
See Automobile Seat Covers, Tops &
Upholstery

► Automobile Service Clubs

See Clubs

► Automobile Service Stations

See Service Stations-Gasoline & Oil

► Automobile Speedometers
See Speedometers

► Automobile Storage
See Parking Stations & Garages; also
Warehouses-Merchandise

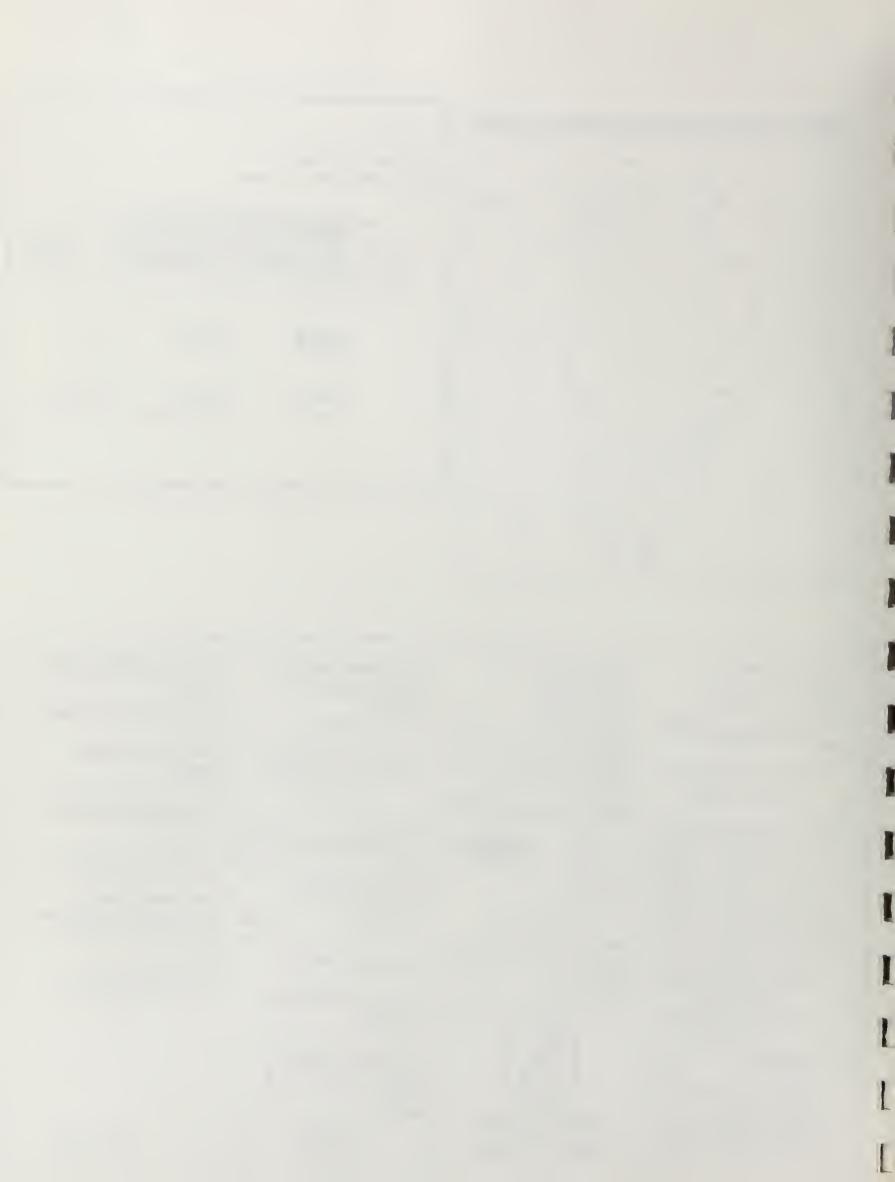
► Automobile Supplies

See Automobile Parts & Supplies-Mfrs; also Automobile Parts & Supplies-Retall; also Automobile Parts & Supplies-Whol

► Automobile Tires

See Tire Dealers-Retail; also Tire Recapping, Retreading & Repairing

Turm Page

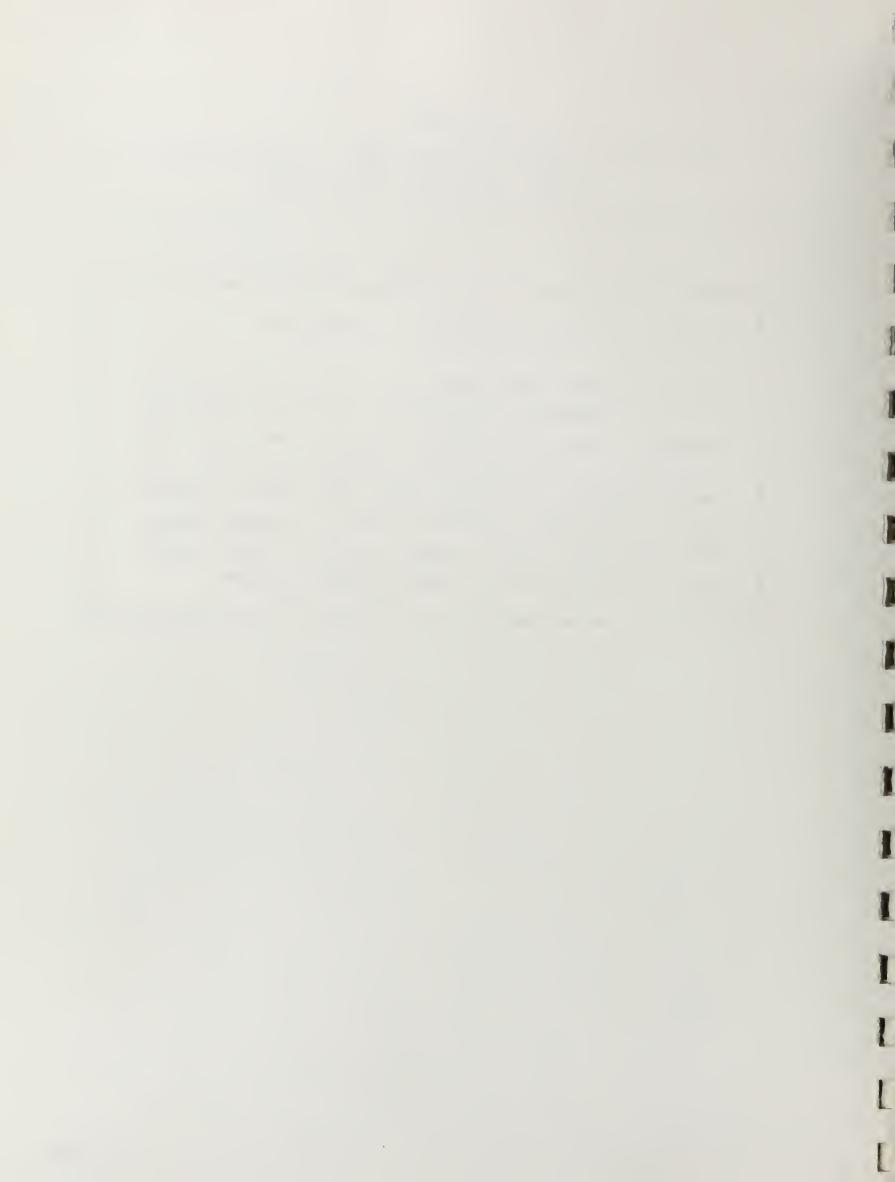


### WRITING

18. (a) DIRECTIONS: Read the following report. Circle the parts of the words which have errors in capitalization, reversed letters, or missing or added letters.

### REPORT: MEDICAL LABORATORY TECHNICIANS

Medical laboratory technology is on of many helth specialties that have developed over the years. It's a carere that is open equally to men and women who want to work as a team servicing as a vital link between patients and doctors. the mecidal laboratory technician needs two years of training beyond high school, generally through a comunity college. After gradualtion, one can expect a variety of work settings, such as Hospital clinics and mecidal research facilities.



18. (b) DIRECTIONS: Read the following notice. Cross out any letters, words, or sentences which do not belong.

FOR EXAMPLE:

The sentence: "All staff must wear safety safety glasses." would look like this: "All staff must wear safety safety glasses."

### NOTICE TO ALLL STAFF:

As as of May 4, 1984, all staff will be required to wear respirators when the working in this section of the pllant. If you don't do not wear theem, you will be docked for the time when you go back and get them. Lunch is at 12:30. Respirators are safety aids!

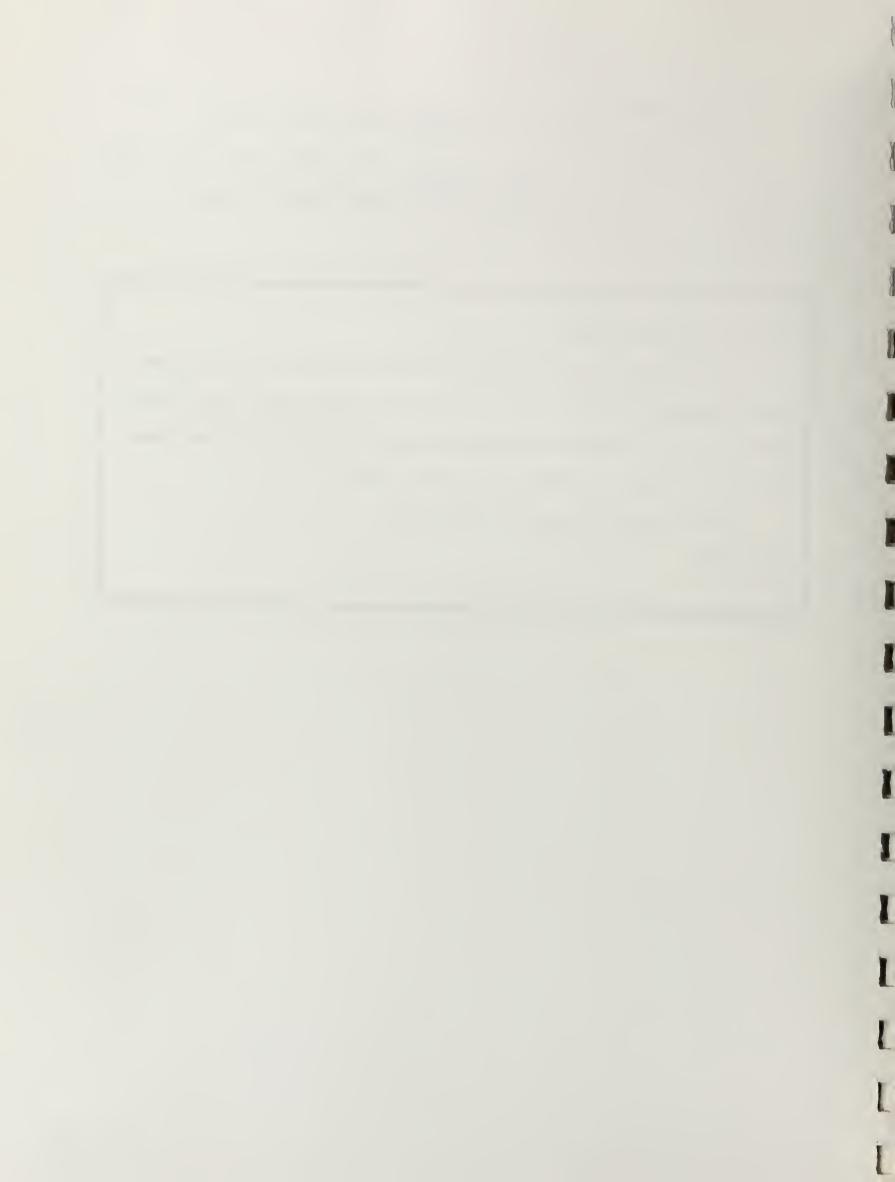
Ask any ask all questions at the office.

THE BOSS

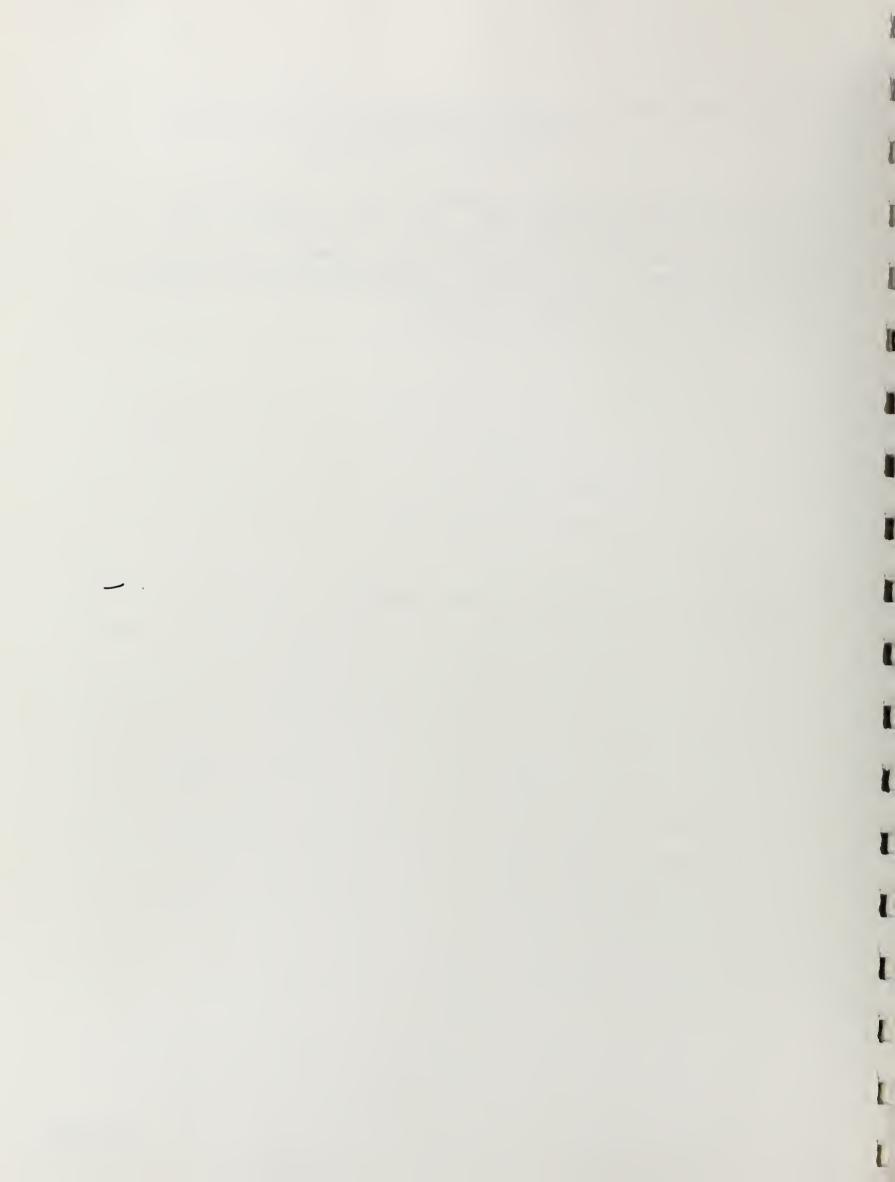
51 **-**52

5 3 **-**5 4 5 5 **-**5 6

57 - 58



19. (a) DIRECTIONS: Use this information to write a business letter Punctuate and capitalize the letter correctly. Puthe information in proper form.
James Clark, home economist, is writing the letter. His address is 1210 Par Street, Marysville, Kentucky 37423. The date is March 4, 1984. He is writing to John Allen, director of the Food Institute at the University of Kentucky in Frankfort. He wants to get more information on nutrition for his extension program. Some questions he would like to have answered are What foods compose the four basic groups? What are good substitutes for meat? Where can he get charts on nutrition?



19. (b) DI	RECTIONS:	Write a	short	memo	for the	e following	situation:
Russell, a class. She business ma	son of your business lea is the found nagement. o you write e, Why.	der of t der of D You thin	he com ataCom, k that	munity, , Inc. people	to vis and will from o	it your fou give a ta ther classes	irth period Ik on small s might be
							<del></del>

L

20.

DIRECTIONS: Your company, The Surveyors, Inc. (P.O. Box 220, Denver, CO), wants to order some items from The Outdoor Catalog for use on its surveying trips. Look at the catalog descriptions below and then use the order form on the next page to order a Mini Mag-Lite, an aluminum Alpine Lantern and Storage Sack, and a pair of Pocket Binoculars. (You will be paying by check.)

# Minolta Pocket Binoculars



Surprisingly easy to use, with an unusually large field of vision for such a small binocular. Easily packed or carried in shirt pocket for bird watching, hunting, sporting events and all outdoor observations. Roof prism system provides superior optical performance. Internal center focus is simple and accurate. Seals out dust and moisture. Focus adjustment on left eyepiece compensates for differing eye strengths. Comfortable rubber eyepiece guards. Rigid diecast body construc-

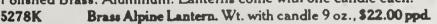
tion provides maximum durability. Withstands the hard use of outdoor activity. 8 x 24 magnifies 8 times. 330 ft. field of view at 1000 yards.

Measures 411/6° x 21/2° wide. Weight about 7 oz.

8832K Minolta Pocket Binoculars, \$165.00 ppd.

# Alpine Lanterns

Well designed and sturdily made candle lanterns for backpacking, cycling, camping or mountaineering. Spring loaded candle provides light and trouble-free warmth for up to 9 hours. Lantern collapses into base when not in use. May be hung (bracket included) or will stand on any level surface. Pyrex® cylinder globe with hinged lid for easy lighting. Measures 6½ x 2 when fully extended, 4 x 2 when closed. (Extends to 10 in length when hung, including bracket.) Two styles: Polished Brass. Aluminum. Lanterns come with one candle each.



Ahminum Alpine Lantern. Wt. with candle 61/2 oz., \$14.50 ppd. 5279K 5283K Storage Sack. Made of high-grade full-grain leather. Wt. 1 oz., \$4.00 ppd.



Mini Mag-LiteTM

Same Jurable, high-quality construction as larger Mag-LiteTM flashlights in a size that leaves extra room in your glove compartment or pack pocket. Halogen bulb switches on and off with a twist of the lens, preventing light from accidentally turning on while not in use. Knurled handle provides sure grip. Waterproof to 200 feet. Extra bulb included in end cap. Handle has lanyard loop. Burns 31/2 to 4 hours on two AA alkaline batteries (not included). 51/61 long x 1" at lens. Wt. 21/4 oz. (without batteries). Color: Black. 6325K Mini Mag-Lite, \$14.00 ppd.

## 20. (cont.) THE OUTDOOR CATALOG

We Pa and Handl		ro:	Street or Box N	Name No.	Route	Zip	
Stock No.	Color	Size	How Many		Description	1	Amount
	PAYMENT	METH	IOD	*		Item Total 🗢	
MosterCard ***	V/SA®	AMOUNT	•			5% Sales Tax on Shipments to Maine	
Card Account	ENCLOSE			Regular S DELIVER	SHIPPING & HANDLING Y Charges within U.S>	PAID	
						TOTAL >	
Month Ye  Card Expiration D		Cu	stomer Sigr	nature			67-

Turm Page



## SPEAKING

21-23.	DIRECTIONS:	Write in the space below your main vocational program area. After that, think of something that you learned how to do recently and would feel comfortable explaining to someone else who doesn't know anything about it. The test administrator will ask you to tell him or her about this topic later.
Vocation	nal Program Area	
Your "H	ow To" Topic	
Notes to	Myself	



## LISTENING

24.	DIRECTIONS:	said, but it turns out that we got the wrong message. Listen to this [TAPED] conversation and when it is over, write down what the conversation was about to an imaginary fellow worker.
	<del></del>	

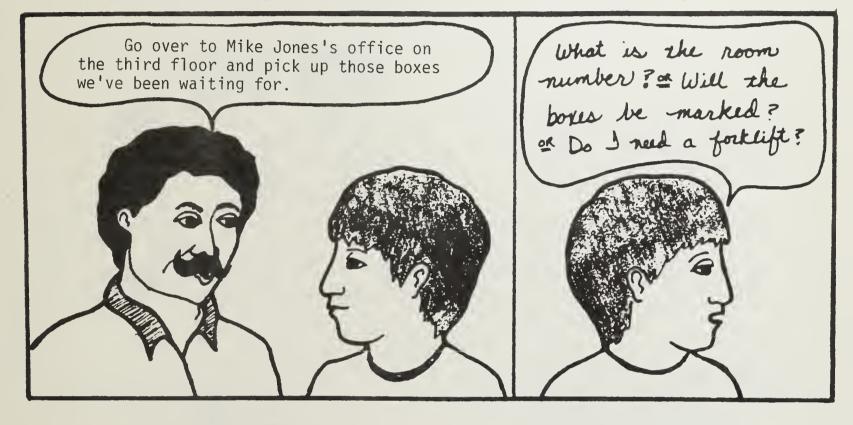


25. DIRECTIONS: You're new on the job and your boss gives you some directions. What questions should you ask if you don't understand the directions given? Give one possible response for each.

FOR EXAMPLE:

IF YOUR BOSS SAYS:

YOU SHOULD ASK:



### IF YOUR EMPLOYER SAYS:

- 1. Sort these red and blue parts out and keep the red ones.
- 2. Take these over to Mrs. McCarthy's.
- 3. Send this package to the Rudolph Company.
- 4. Tie that piece of wood together with those others.
- 5. Make a hole in the ground over by the house.

### YOU SHOULD ASK:

5.

1		 
2		
3		
4		 

73-74 75-76 77-78 79-80/03 1-10/dup 11-12



26. DIRECTIONS: Examine each of the pictures below and answer the questions about them. Put the number of the correct answer in the blank.



1. ____ The boss has asked Sam to the office to talk about a new employee benefit program. How could he show her that he is more interested?

(1) Do nothing different

(2) Stand up.

(3) Look at her.

1 3

14

(4) Put both feet on the floor.



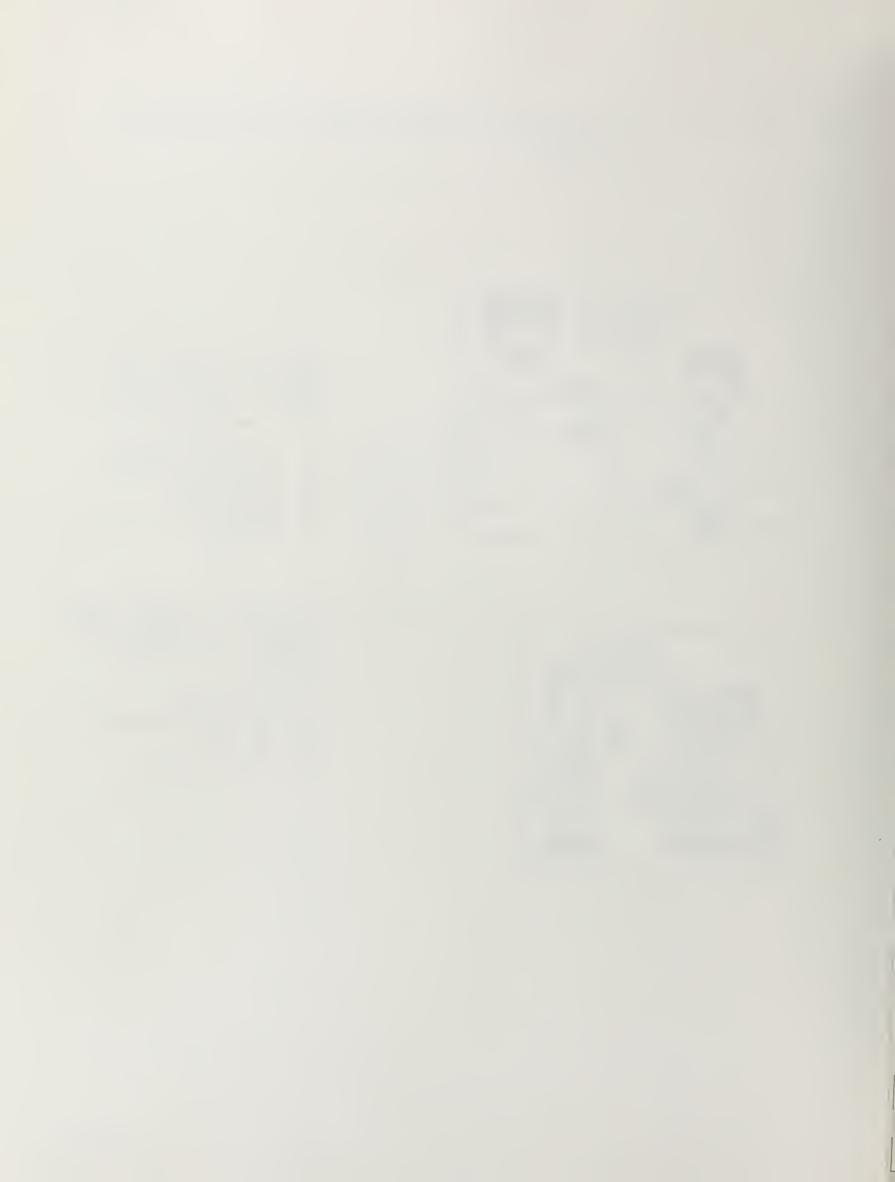
The foreman is explaining how to use the equipment. What message is the other man sending by his actions?

(1) He is happy.

(2) He is not interested.

(3) He is sad

(4) None of these.



1.5

### 26. (cont.)



- You decide that you should go ask your boss for a raise. However, when the boss comes into the office, she looks like this. What do you think now?
  - (1) It's still a good idea to ask the boss for a raise now.
  - (2) Maybe it would be better to wait awhile.
  - (3) Maybe you should forget about the idea altogether.
  - (4) You should ask the boss what's wrong with her.



4.

4. ____ You are explaining a new technique to an employee. If he looks like this, what can you conclude?

- (1) He is hungry.
- (2) He likes the idea.
- (3) He doesn't understand it.
- (4) He is stupid.



You work with George who looks like this. From the picture, what would you say is most true about George?

- (1) George doesn't like to come to work.
- (2) George is bored with his work.
- (3) George is looking forward to lunch.
- (4) George seems to like his work.

17

16



27. DIRECTIONS: Listen to the [taped] message as if you were answering the telephone. It will be played twice. As the person requested is not in, take down the necessary information on the telephone message pad.

Telephoned Please Call Opr.	While You Were Out					
Telephoned Please Call Opr.						
Called to See You Returned Call Tel. No.	}					
emarks						



## Appendix E

Area Vocational Center Follow-up Letter



University of Illinois at Urbana-Champaign

Office of Career Development for Special Populations

345 Education Building 1310 South Sixth Street Champaign Illinois 61820 College of Education

(217) 333-2325

March 2, 1985

Dr. Ronald Foreman, Director Sauk Area Career Center 138th & Crawford Avenue Crestwood P.O. Robbins, IL 60472

Dear Ron:

I want to thank you for your cooperation and assistance while conducting the recent field testing at Sauk Area Career Center. You and your staff were very helpful and cordial during my visit, and contributed to the successful field testing.

I will keep you informed regarding future project activities. Thanks again!

Sincerely,

James P. Greenan

Principal Investigator

Jan of Space of

JPG:ab



# Appendix F

Sample Computer Program



COMPUTING SERVICES OFFICE UNIVERSITY OF ILLINOIS S P S S - - STATISTICAL PACKAGE FOR THE SOCIAL SCIENCES

VERSION 8.3 (NOS) -- MAY 04, 1982

203700 CM MAXIMUM FIELD LENGTH REQUEST

SETUP FOR CCMMUNICATIONS SURVEY

ST 1D, FORM, V104, V105, V107, V108,

V111 TG V177, V179, 1D2, FORM2, V204, V205, V207, V208,

V211 TG V223, V224, V226 TG V235, V236, V238, V240, V242,

V244 TG V253, V254 TG V263, V264 TG V278, V279,

103, FORM3, V304, V305, V307, V308, V311 TG V350,

V351, V353, V355, V357, V379, 1D4, FORM4, V404, V405, V408,

V310, V411, V413 TG V417, V418, V420, V422, V424, V479,

S1D, SFORM, T104, T105, T107, T108, T111 TG T137,

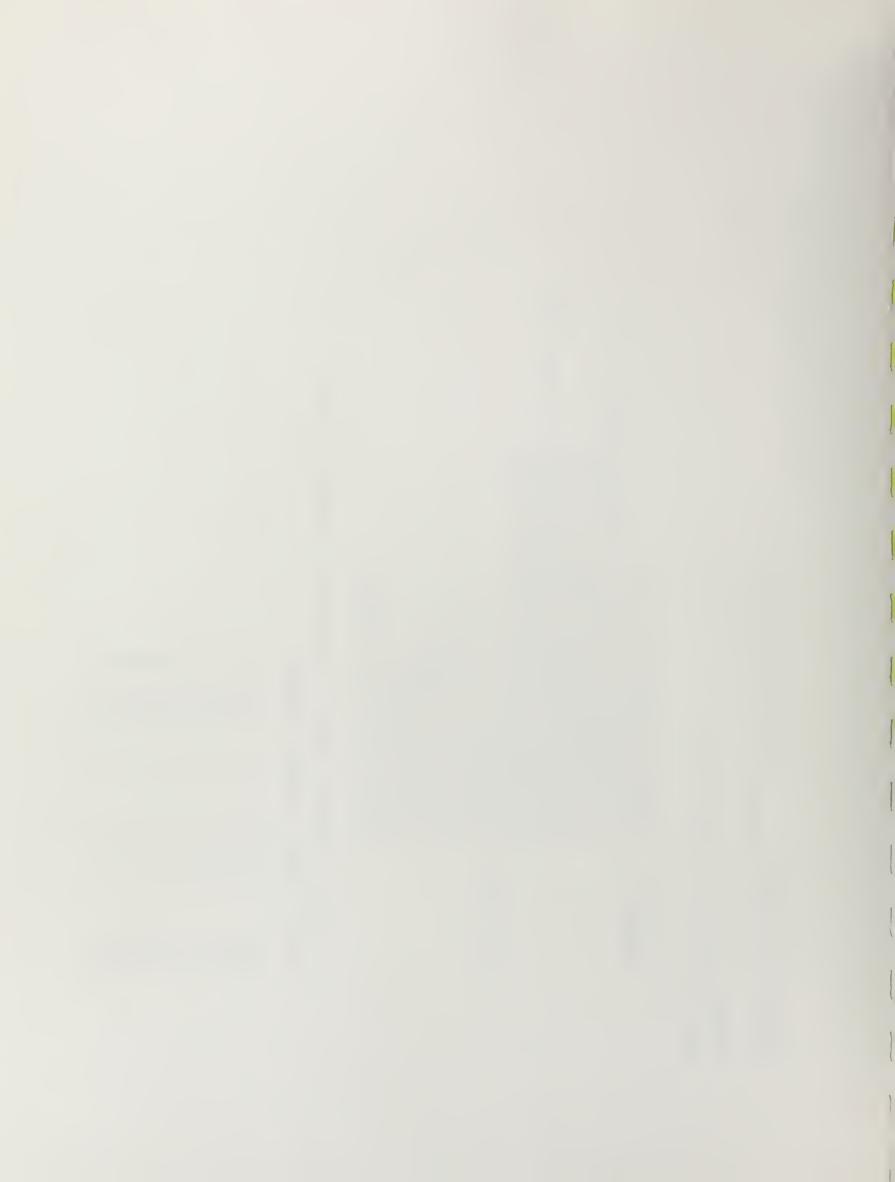
T1D, TFORM, T104, T105, T107, T108, T111 TG T137,

F3, T1, F1, T4, F1, F2, F1, F3,

F3, T1, F1, T4, F1, F2, F1, F3, F2, 5F1, 4F2, T79, F2/ F3, T1, F1, T4, F1, F2, F1, F3, 27F1/ F3, T1, F1, T4, F1, F2, F1, F3, 27F1) VARIABLE LIST INPUT FORMAT RUN NAME

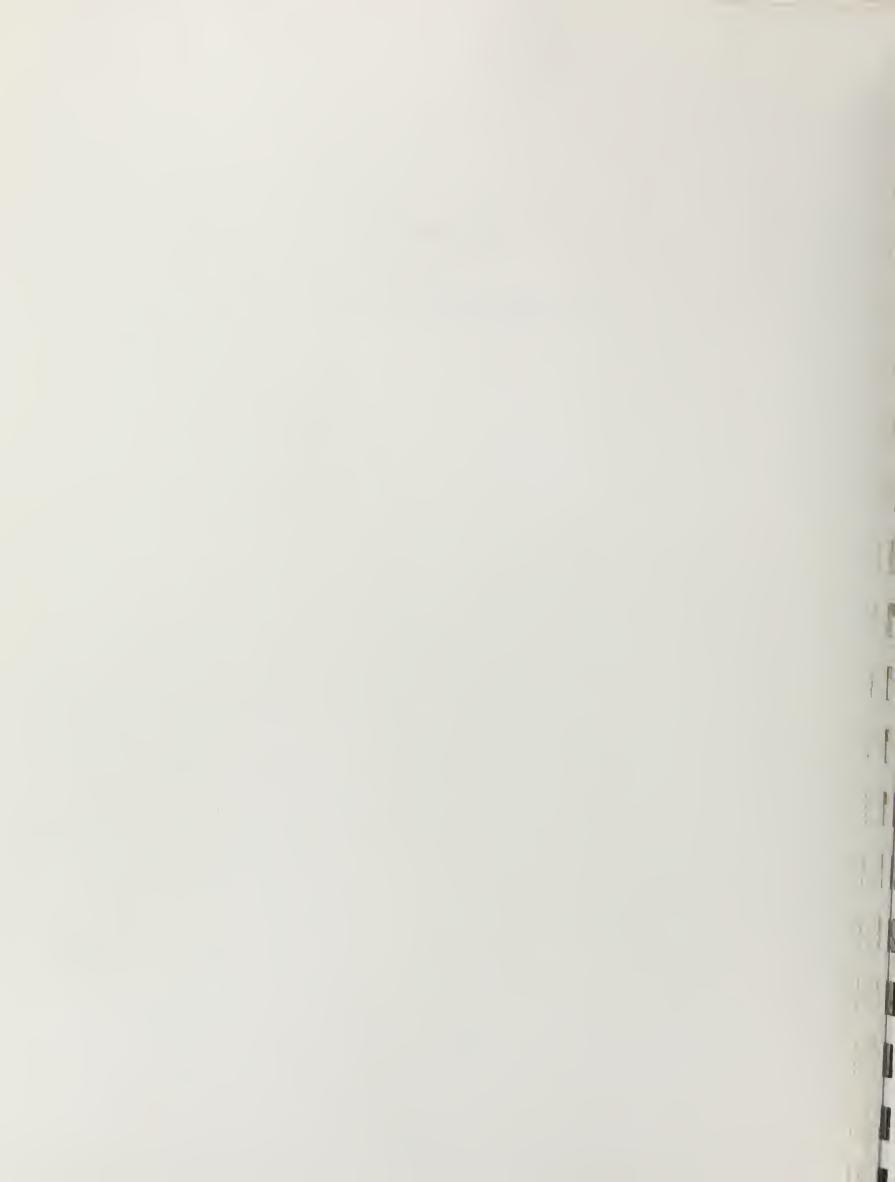
ACCORDING TO YOUR INPUT FORMAT, VARIABLES ARE TO BE READ AS FOLLOWS

MNS	E - 4 0 0 1 5 1 5 1 5 1 5 1 5 1 5 1 5 1 5 1 5
COLUMNS	
RECORD	
L	000000000000
FORMAT	w 0 - w
F	
VARIABLE	1D FORM V104 V105 V105 V112 V113 V113 V115



## Appendix G

Sample Computer Output



85/06/26, 22.53.47. PAGE

39

* *

* *

SETUP FOR COMMUNICATIONS SURVEY
INTER RATER RELIABILITY CHLD CARE/
FILE NONAME (CREATION DATE = 85/06/26.)

တ لنا ب Þ ပ S œ Ö S S > ب ⋖ z Ø > **—** _ _ Ω ELIA œ * * * * * * * *

1. V359 2. V361 3. V363

ØF CASES = 10.0

z

ANALYSIS OF VARIANCE

.7548 .8173 SIG. . 28571 ш .05506 . 02712 . 49252 6. 80920 20.97778 .13333 .46667 MEAN SQUARE DF 8.37288 188,80000 58 8.40000 .02712 .26667 BETWEEN MEASURES SOURCE OF VARIATION NONADDITIVITY BETWEEN PEOPLE WITHIN PEOPLE BALANCE RESIDUAL TOTAL

GRAND MEAN = 6.13333

TUKEY ESTIMATE OF POWER TO WHICH OBSERVATIONS MUST BE RAISED TO ACHIEVE ADDITIVITY = 1.7796610

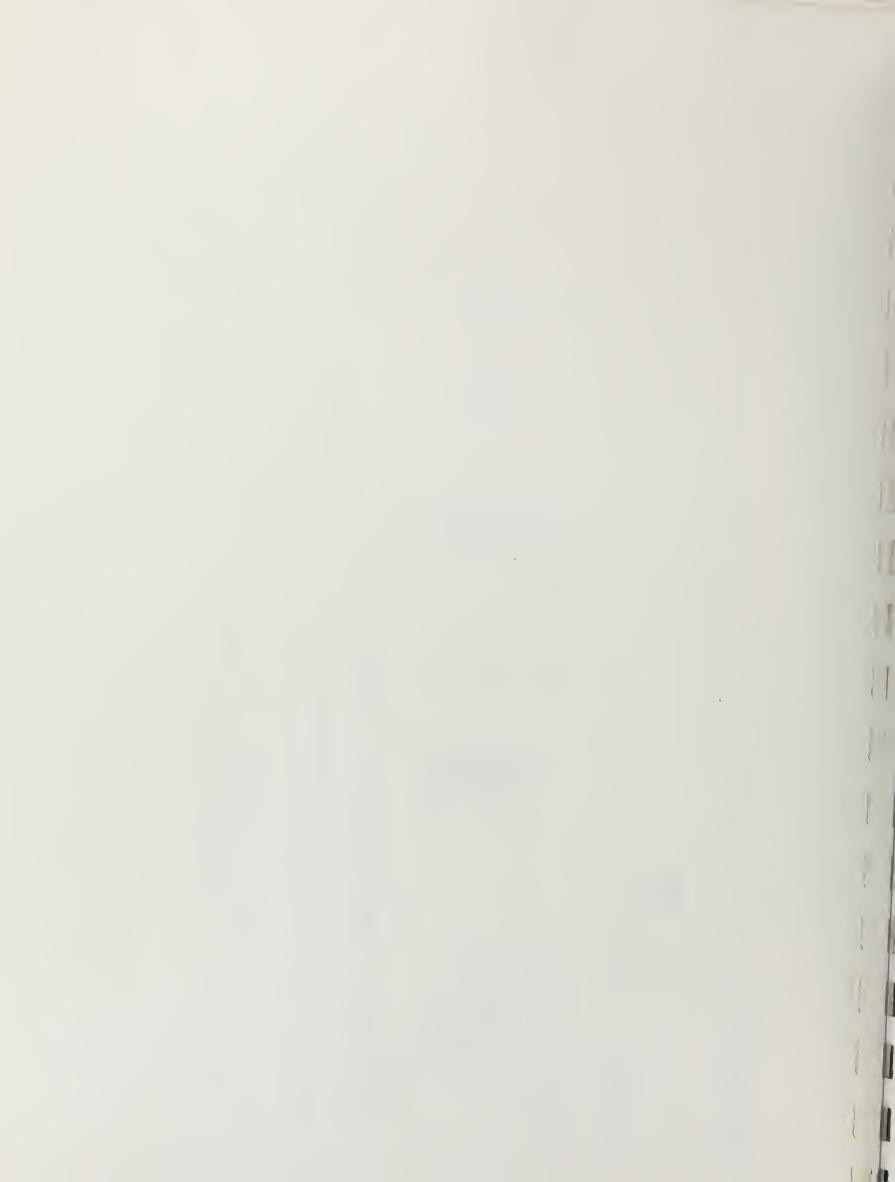
HOTELLINGS T-SQUARED CANNOT BE COMPUTED FOR SCALE 119

RELIABILITY COEFFICIENTS 3 ITEMS

STANDARDIZED ITEM ALPHA = .98153

.97775

ALPHA =



Appendix H

Sample Data Table

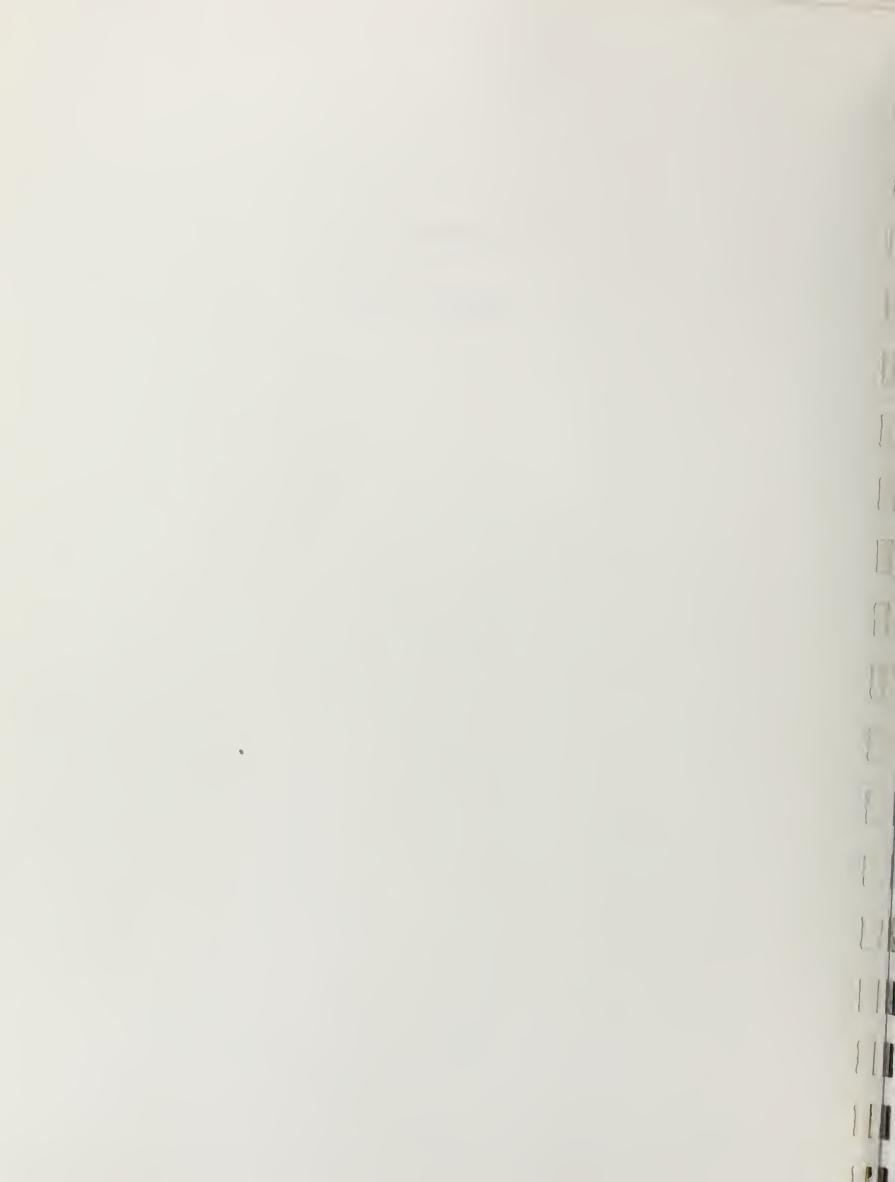


Table 1

Internal Consistency Reliability Coefficients (Cronbach's Alpha)
of the Student Self-Ratings and Teacher Ratings
of Generalizable Communications Skills

Asse	ssment	Instrumer	nt	
Teach Ratin		Stude Self-Rat		
(n=10)	.99	(n=10)	.89	Horticulture
(10)	.97	(10)	.95	Agricultural Mechanics
(10)	.99	(10)	.87	Secretarial
(10)	.93	(10)	.93	Data Processing
(10)	.99	(10)	.92	Computer Programming
(10)	.99	(10)	.95	Nurse Aide Program
(10)	.96	(10)	.81	Practical Nursing
(10)	.98	(10)	.90	Health Occupations Cooperative Education
(10)	.99	(10)	.94	Food Management, Production, and Service
(10)	.98	(10)	.84	Child Care
(10)	.995	(10)	.98	Child Development
(10)	.995	(10)	.93	Auto Mechanics
(10)	.98	(10)	.92	Welding
(10)	.98	(10)	.90	Cosmetology
(10)	.97	(10)	.88	Carpentry
(58)	.99	(58)	.94	Male
(92)		(92)		Female Gender
(150)	.98	(150)	.93	Total

1 1 -(___ 1 1 11 [F ( ( { 1 ( { | {_| 11 

#### Appendix I

# Generalizable Communications Skills Assessment Survey



University of Illinois at Urbana-Champaign

Office of Career Development for Special Populations

345 Education Building 1310 South Sixth Street Champaign Illinois 61820

College of Education

(217) 333-2325

July 12, 1984

Rick Laleman, Director Bloomington Area Vocational Center 1202 East Locust Street Bloomington, IL 61701

Dear Mr. Laleman:

The "Generalizable Skills" project funded by the Illinois State Board of Education/Department of Adult, Vocational, and Technical Education (DAVTE) is currently in its third phase. This year the project is concerned with developing strategies and procedures for assessing the communications (i.e., words and meanings, reading, writing, speaking, listening) skills of students in secondary vocational programs. The expectation of the project is that practical instruments and procedures will be developed which teachers and other school personnel can use to identify students' functional learning abilities and problems in the area of communications skills. The assessment information could provide a basis upon which to prescribe the necessary instruction and/or support services necessary for students to succeed in their vocational programs.

Your leadership, cooperation, and assistance last year greatly contributed to the project's success. The project staff and the DAVTE would appreciate your participation and assistance again in this year's study. Your continued leadership and support will greatly help us in the task of developing and validating the project's assessment strategies and procedures.

Enclosed is a survey and a stamped, self-addressed envelope which I would like you to complete. The survey generally is concerned with describing the existing communications assessment and instructional strategies/procedures currently used in the AVC's. I would appreciate it if you would complete and return your survey to me by July 26, 1984. You may designate a person to complete the survey (e.g., communications teacher, guidance counselor, support services personnel) if appropriate. This information will help us in adding to our knowledge base, and planning and conducting future project activities. Thank you in advance for your cooperation and assistance. If you have any questions, please don't hesitate to contact me.

Sincerely,

James P. Greenan Assistant Professor

and Principal Investigator

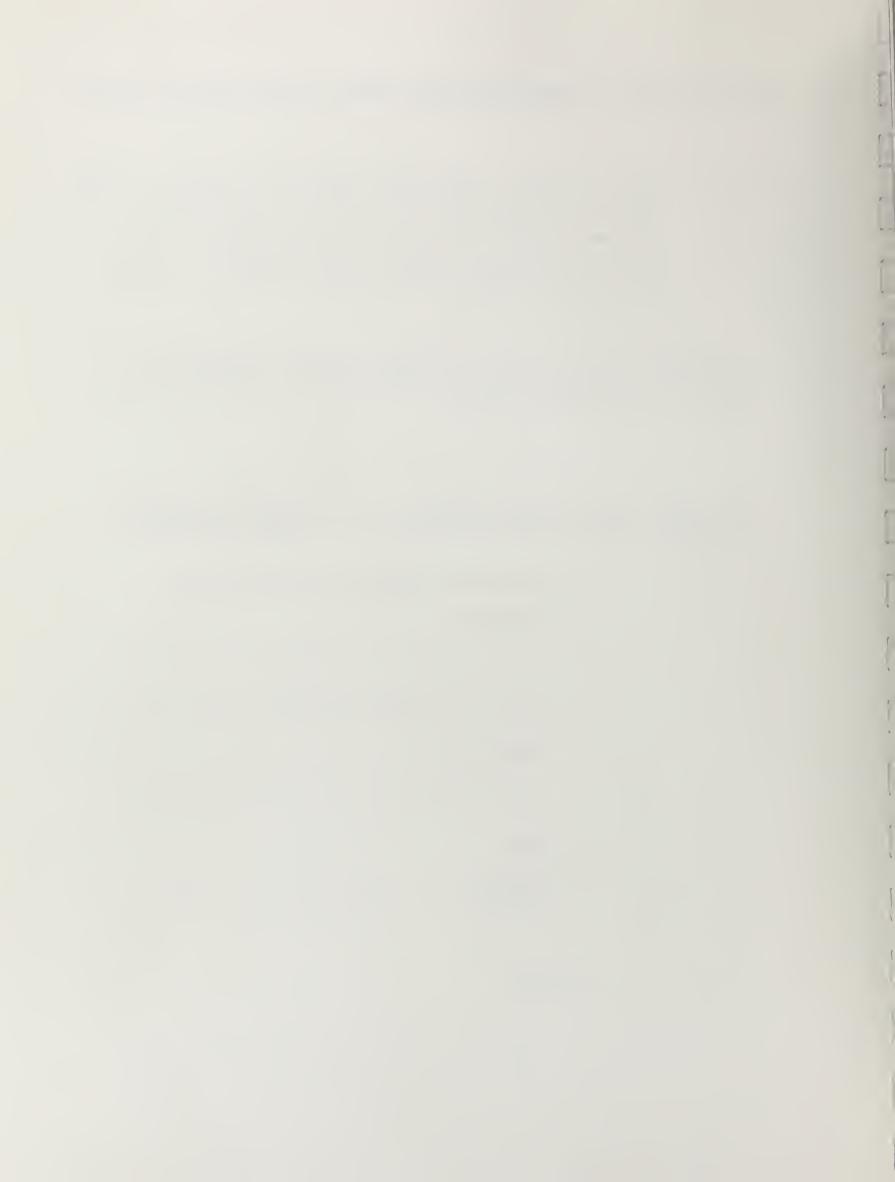
JPG: ab

Enclosure

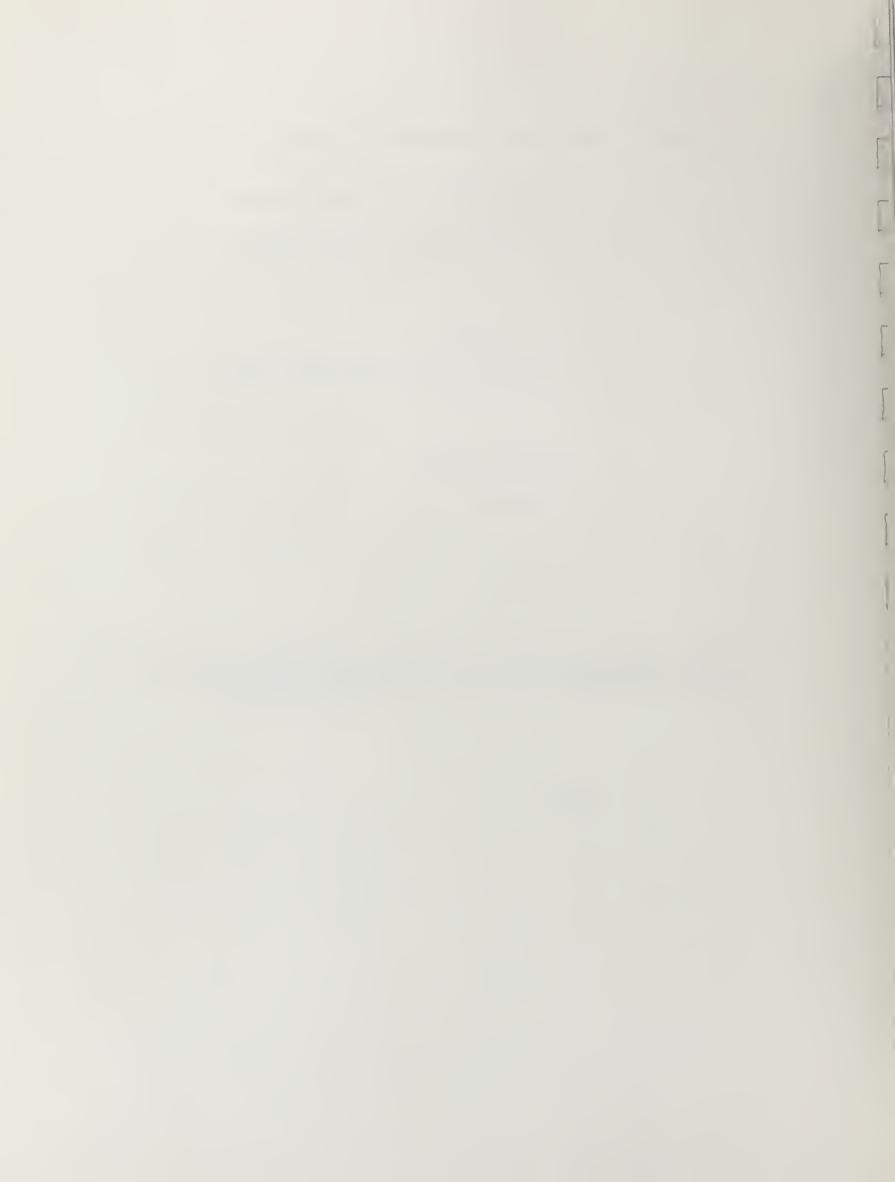


# GENERALIZABLE COMMUNICATIONS SKILLS ASSESSMENT SURVEY

Dire	ections:	marks and we assist the 'the communic planning and tions skills	ide the information requested by placing check $(\checkmark)$ witing in the spaces below. The information will Generalizable Skills' project staff by adding to eations skills assessment knowledge base, and in a conducting future project activities. (Communicatine) include reading, writing, speaking, listening, and meanings.)
1.	vocationa access to	al teachers,	ional center (AVC) instructional personnel (e.g., guidance counselors, support personnel) have information that describes an individual student's ons skills?
			no
2.	What kind assess the your AVC	he levels of	ments, strategies, and/or procedures are used to communications skills of students enrolled in
			Standardized communications skills tests
			(specify)
		-	Teacher developed communications skills tests
			(describe)
			0ther
			(specify)
			None



3.	Who conducts or skills?	admi	nisters assessments of students' communication	S
			Comprehensive high school personnel	
			(specify: e.g., reading teacher)	
			AVC personnel	
			(specify: e.g., vocational teacher)	
			Other personnel	
			(specify)	
			No one	
4.	procedures desi	gned	our AVC for practical instruments, strategies, to assess the communications skills that are ts to succeed in vocational programs?	and
			yes no	
		Expl	ain:	



Specify how communications skills assessment information could be 5. effectively used in the instructional process by AVC personnel for helping students to succeed in vocational programs? Assessment: Planning: Curriculum: Instruction:



	Evaluation:	
6.	Who provides communi	cations skills instruction to students in your AVC?
		Comprehensive high school personnel
		(specify: e.g., reading teacher)
		AVC personnel
		(specify: e.g., vocational teacher)
		Other personnel
		(specify)
		No one
7.	instruction and supp	(if any) for identifying, referring, and/or providing ort services to students who need instructional or e in communications skills to succeed in their voca-







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